

Service Report No.	36451	Onsite Visit	Work Order Date	
Work Order No.			Start Time	
Purchased Order No.			End Time	
Customer Information				
Company	PT Mersfarma		Call Date	
User Name	Bp Robert		Confirmation Date	
Site Address	Jl. Raya Pelabuhan Cikembor, Sukabungur		Visit Request Date	

Instruments Identification			Coverage			
Service Item No. :			Billable	Contract	Plan Service	Instrument Warranty
System Name	Instruments Name / Model	Serial Number				
Emp 3	Empower 3 Enterprise	N/A	BB	C	PS	WA
			(BB)	C	PS	WA
			BB	C	PS	WA
			BB	C	PS	WA
			BB	C	PS	WA
			BB	C	PS	WA

Description Report			
Primary Activity :	☐ Installation	☐ Qualification	☐ Repair
	☐ Training	☐ Others... :	☐ Re-Qualification

Description :

➤ Problem

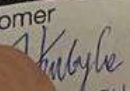
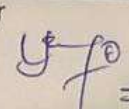
Empower sudah obsolete (Emp 3 FR 3)

➤ Solving

Rekomendasi upgrade Empower ke versi lebih tinggi (Emp 3.9.0 atau 3.10.0), terkait windows server sudah tidak di support oleh Microsoft (win server 2012) sejak 10 oktober 2023

Material Supplied				
No	Qty	Part Number	Description	Status
1				
2				
3				
4				
5				
6				

Note / On-Site Issues : N/A

Signature Customer  23/12	Engineer  Juni
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