



BIODATA

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Pharmacist with professional experience as a Quality Assurance specialist focusing on Quality Management Systems (QMS) including ISO 9001, ISO 13485, and ISO 14971. I am highly proficient in managing Corrective and Preventive Actions (CAPA) and Deviation Reports by utilizing Root Cause Analysis (RCA) to ensure continuous process improvement. My expertise includes handling Customer Complaints, overseeing Clean Room (Class C & D) qualifications, and conducting meticulous Batch Record reviews to authorize product release. With a strong background in medical device and pharmaceutical standards, I am committed to maintaining rigorous compliance and operational excellence.

EDUCATION

Apothecary Program Faculty of Pharmacy, Pancasila University GPA : 3.89	July 2024 – December 2025
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Pharmacy Bachelor Degree, Faculty of Science, Sumatera Institute of Technology GPA : 3.68 Completed undergraduate entitled : "Literature Review : The Correlation Between Benzodiazepine Use and the Increased Incidence of Dementia in Geriatric Patient, with GPA 3.68	July 2019 – November 2023
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EXPERIENCE

PT. Esora Medika Indonesia – Quality Assurance Staff Jakarta Industrial Estate Pulogadung, East Jakarta, Indonesia CAPA & Deviation Management: Lead investigations using RCA (Root Cause Analysis) to identify, correct, and prevent systemic quality issues. Risk Management: Execute risk assessments and mitigation strategies in strict accordance with ISO 14971 and ISO 9001. Change Control: Manage the impact analysis and implementation of process and documentation changes to ensure continuous compliance. Cleanroom Qualification: Oversee environmental monitoring and qualification protocols for Class C & D cleanroom environments. Product Release & Documentation: Audit Batch Records and QC results to authorize Certificates of Analysis (CoA) for final product release. Post-Market Surveillance: Resolve customer complaints and monitor satisfaction levels to ensure product safety and brand reliability. Compliance Integration: Standardized company processes by updating and implementing SOPs that comply with QMS frameworks and medical device manufacturing guidelines.	November 2025 - Present
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Apotek Sadar Sehat – Pharmacist Intern
Jagakarsa, South Jakarta, Indonesia

April 2025 (1 month)

- **Inventory & Stock Management:** Oversee end-to-end supply chain operations, including procurement, cold-chain integrity, and the management of high-alert and look-alike/sound-alike (LASA) medications.
- **Pharmacy Administration:** Optimize workflow efficiency and regulatory compliance within the pharmacy, ensuring all dispensing practices meet national healthcare standards.
- **Clinical Pharmacy Services:** Perform medication therapy management (MTM) and clinical interventions to ensure appropriate dosing, identify drug interactions, and minimize adverse effects.
- **Patient Counseling & Care:** Provide expert consultation on prescription and over-the-counter (OTC) medications, focusing on patient adherence and chronic disease management.
- **Prescription Validation:** Conduct rigorous technical and clinical screening of prescriptions to ensure pharmaceutical accuracy and patient safety.

PT Kimia Farma Trading & Distribution (KFTD)- Pharmacist Intern
Pulogadung, East Jakarta, Indonesia

March 2025 (1 month)

- **Regulated Substances Management:** Assisted in the preparation and inventory control of **Narcotics**, ensuring strict adherence to legal documentation and reporting standards.
- **Cold Chain Maintenance:** Conducted inspections of temperature-sensitive storage to guarantee the integrity and potency of pharmaceutical products.
- **Audit & Recall Coordination:** Supported internal/external audits and managed the end-to-end process for **Product Recalls and Returns**.
- **Traceability & Tracking:** Maintained meticulous medical tracing records to ensure full transparency and accountability across the drug supply chain.

Puskesmas Cileungsi – Pharmacist Intern
Cileungsi, Bogor Regency, West Java, Indonesia

February 2025 (1 month)

- **Inventory & Clinical Management:** Optimized stock levels and delivered comprehensive clinical pharmacy services to ensure medication availability and patient safety.
- **Public Health Advocacy:** Led community education initiatives on **Rational Antibiotic Use** to promote antimicrobial stewardship and prevent resistance.

PT. Rumah Sakit Pelni – Pharmacist Intern
Slipi, West Jakarta, Indonesia

January 2025 (1 month)

- **Dispensing & Counseling:** Managed accurate medication dispensing and provided **Drug Information Services (DIS)** and patient counseling to ensure therapeutic adherence.
- **Inventory Management:** Controlled pharmacy stock levels and procurement to maintain supply chain efficiency and minimize waste.
- **Quality Improvement:** Contributed to **Hospital Quality Programs**, aligning pharmacy operations with patient safety and accreditation standards.

PT. Nova Chemie Utama – QA Intern
Ciracas, Jakarta Timur, Indonesia

November - December 2024 (2 months)

- **CAPA & Deviation Management:** Authored comprehensive Deviation and **CAPA reports**, ensuring timely identification and resolution of quality non-conformances.
- **Complaint Investigation:** Verified and drafted detailed **Customer Complaint** reports, facilitating the technical investigation of product issues.
- **Technical Translation:** Translated complex technical and regulatory documentation between **Bahasa Indonesia and English**, maintaining accuracy for international standards.
- **Validation & Calibration:** Supported **Soft Gel** production validation and cleaning validation; assisted in the recalibration of **desiccant filler** machinery.

- **Quality Reporting:** Managed data entry for **Annual Product Quality Reviews (PQR)** and assisted in the performance evaluation of key suppliers.

Pharmaceutical Services Assistant

August - December 2023 (5 months)

Lampung Selatan, Lampung, Indonesia

- Prepared and organized pharmaceutical items and medicines for laboratory use, ensuring proper sorting and storage
- Effectively communicated pharmaceutical concepts and practices over 150 students, covering doctor-patient communication, medication guidelines, evident-based medicine, and drug handling procedures.

Pharmacology and Toxicology Laboratory Assistant

February - July 2022 (6 months)

Lampung Selatan, Lampung, Indonesia

- Conducted laboratories activities including animal handling, dose calculation, and data analysis using statistical software.
- Provided Practical and theoretical explanation to student, enhancing their understanding of pharmacology and toxicology concept.

Chemical Analysis Laboratory Assistant

February - July 2021 (6 months)

Lampung Selatan, Lampung, Indonesia

Successfully explained practicum materials to 54 Students, Acid-Base Titration, Argentometric Titration, Iodometric Titration, Cation and Anion Identification

ORGANIZATION & COMMITTEE EXPERIENCE

Head of Expenditure Allocation Division, HIMAFA ITERA	2022 – 2023
Project Leader, Community Services on Diabetes Mellitus	2023
Treasury Board Staff, HIMAFA ITERA	2021 – 2022
Entrepreneur Division Staff, Keluarga Mahasiswa ITERA	2021 – 2022

SKILLS & NON-FORMAL EDUCATION

Languages : Indonesian (Native), English (Work)

Non-Formal Education :

- LIA English Course (2012 – 2018)

SKILLS :

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| <ul style="list-style-type: none"> • Clinical Pharmacy • Pharmacovigilance • Animal Handling • Systematic Review • Community Pharmacy • Drug Safety • Quality Compliance • Risk Management • Complaint Handling | <ul style="list-style-type: none"> • Corrective Action & Preventive Action • Discipline • Communication • Microsoft Office • Managerial • Attention to Detail • Deviation Handling • Root Cause Analysis • Change Control |
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