

MICHAEL YOUNG

Project Manager | iOS Developer | Scrum Master

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SUMMARY

Project Manager and former Mobile Developer / Scrum Master with 4+ years of experience delivering high-quality software solutions in the financial services and technology sectors, currently leading project management for an AI startup applying vertical agent AI to the power generation industry. Skilled in Agile delivery, cross-functional stakeholder management, and translating business goals into scalable technical solutions. Proven track record leading Agile ceremonies, managing backlogs, removing delivery impediments, and driving iterative product releases aligned with user needs and business objectives. Combines strong technical grounding in iOS development with servant leadership and project management expertise.

TECHNICAL SKILLS

Project & Agile Management: Project Management, Scrum Master, Agile, JIRA, Confluence

Development: iOS Development, Swift, XCode, MVVM, Unit Testing, SQL

Tools & Platforms: Elastic, Mockoon, Firebase Analytics

PROFESSIONAL EXPERIENCE

Project Manager, AI Startup — Vertical Agent AI for Power Plant Industry Jul 2026 - Present

- Lead end-to-end project management for the delivery of vertical AI agent solutions deployed within a power plant company, coordinating scope, timeline, and resourcing across cross-functional teams.
- Partner with engineering, data science, and client stakeholders to translate power plant operational requirements into actionable project plans and delivery milestones.
- Facilitate Agile ceremonies and stakeholder alignment sessions to ensure transparent communication of progress, risks, and dependencies between the startup and the client organization.
- Manage project risks and impediments, driving timely resolution to keep AI agent deployment on schedule and within scope.

iOS Developer - Business & Integration Arch Senior Analyst, Accenture Oct 2024 - Apr 2025

- Contributed to the development and delivery of a mobile banking application for a major financial institution, ensuring alignment with business requirements.
- Collaborated with cross-functional teams to support production issues and deliver timely solutions as part of the PGLS (Production Go-Live Support) team.
- Utilized JIRA and Confluence to manage project tasks, monitor progress, and maintain visibility on business and technical requirements.

Mobile Developer and Scrum Master, AXA Mandiri Financial Services Jun 2022 - Jun 2024

- Developed a digital solution to support financial advisors in tracking their sales performance, contributing to business efficiency and user engagement.
- Served as Scrum Master for the mobile team, facilitating Sprint Planning, Daily Stand-ups, Sprint Reviews, and Retrospectives to ensure effective Agile delivery.
- Collaborated closely with Product Owners, designers, and QA to translate business requirements into prioritized backlog items and incremental releases.
- Removed impediments and improved team velocity by enhancing communication between business stakeholders and the development team.
- Implemented unit testing and code review practices to ensure high application quality and compliance with financial industry standards.

Mobile Developer, Phincon

Feb 2020 - Feb 2021

- Contributed to the development of the MyTelkomsel mobile application, enhancing customer experience for one of Indonesia's largest telecom providers.
- Applied the MVVM design pattern to ensure scalability, maintainability, and clear separation of concerns.
- Integrated Firebase Analytics to support data-driven decision making and monitor user behaviour aligned with business KPIs.
- Designed and executed both UI and unit testing to maintain high product quality and reliability.

NOTABLE PROJECTS

Vertical AI Agent Deployment for Power Generation (AI Startup)

Managed the project delivery of a vertical AI agent solution for a power plant client, coordinating engineering and client teams, tracking milestones, and ensuring the solution met operational and business requirements.

Mobile Banking App for State-Owned Bank (via Accenture)

Contributed to the development of a mobile banking app for a major Indonesian bank, supporting user functionality and production issue resolution. Used JIRA and Confluence to align with business requirements and track project progress. Utilized Elastic for monitoring and error tracking.

Sales Performance Tracking App for Financial Advisors (AXA Mandiri Financial Services)

Designed and developed an iOS mobile application enabling financial advisors to track sales performance metrics, improving operational efficiency and user engagement. Contributed to architecture decisions, implemented unit testing, and ensured high code quality aligned with financial industry standards. Simultaneously served as Scrum Master, facilitating Sprint Planning, Daily Stand-ups, Reviews, and Retrospectives, supporting backlog refinement, and removing team impediments to ensure consistent and predictable delivery.

MyTelkomsel Mobile App (Telkomsel)

Built core features for the MyTelkomsel iOS application, improving customer access and experience. Applied MVVM architecture for clean code structure, implemented Firebase Analytics to track user engagement, and executed UI and unit testing for quality assurance.

EDUCATION

Bachelor of Computer Science, Bina Nusantara University

Aug 2017 - Nov 2021

- Relevant coursework in Software Development.

ADDITIONAL INFORMATION

Languages: English, Indonesian

Certifications: Professional Scrum Master 1 & 2