

JACKY SIMBOH

Apothecary

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Licensed Pharmacist with professional experience in healthcare operations, quality management, and pharmaceutical services. Skilled in project coordination, stakeholder communication, product evaluation, process improvement, and regulatory compliance. Experienced in collaborating with multidisciplinary teams, analyzing operational data, identifying improvement opportunities, and supporting business objectives. Strong analytical mindset with excellent communication and problem-solving abilities, seeking to contribute as a Product Executive by driving product growth, market success, and customer satisfaction.

WORK EXPERIENCE

MAYAPADA HOSPITAL – Bogor, Indonesia

Supporting Pharmacist

(Okt 2025 – Present)

- Monitor and evaluate pharmacy operational performance to ensure compliance with internal standards and healthcare regulations.
- Analyze service quality indicators and identify opportunities for operational improvement.
- Collaborate with cross-functional teams to implement quality improvement initiatives.
- Prepare reports, documentation, and performance evaluations for management review.
- Support implementation of new procedures and operational enhancements.
- Participate in audits and compliance assessments to maintain quality standards.
- Coordinate with internal stakeholders to improve service effectiveness and patient satisfaction.

ST. CAROLUS HOSPITAL, PRIMARY CLINIC KLENDER – Jakarta, Indonesia

Pharmacist in charge

(Aug 2024 – Aug 2025)

- Managed daily pharmaceutical operations and ensured regulatory compliance.
- Conducted inventory planning, stock monitoring, and procurement coordination.
- Evaluated medication utilization trends and service performance.
- Developed and implemented process improvements to enhance operational efficiency.
- Coordinated with healthcare professionals and suppliers to ensure service continuity.
- Prepared operational reports and maintained regulatory documentation.

PT. BANK CENTRAL ASIA, Tbk – Jakarta, Indonesia

Frontliner

(Oct 2022 – Oct 2023)

- Managed financial transactions with high accuracy and ensured data consistency.
- Experienced in working with strict procedural discipline and administrative control.
- Developed strong communication, coordination, and customer service skills.

SKILLS

- Communication
Committed to fostering open dialogue, promoting understanding and achieving goals through effective communication
- Teamwork
Demonstrated ability to work effectively between teams and maintaining positive dynamics
- Leadership
Lead by example, motivate your team, and foster a cooperative and fruitful work atmosphere.
- Microsoft Office
Ms. Word, Ms Excel. Ms. Power Point

EDUCATION

UNIVERSITAS 17 AGUSTUS 1945 JAKARTA

Apothecary

(Jan 2020 – Aug 2023)

UNIVERSITAS KRISTEN INDONESIA di TOMOHON

Pharmacy

(Aug 2016 – Dec 2019)

ORGANIZATION

KOMISI PELAYANAN REMAJA GMIM WINALIAN WALIAN 1

Chief

(July 2022 – July 2023)

- Plan and lead commission meetings, establish the agenda, and make sure that all organization members are informed in a timely and clear manner.
- Effective communication helps individuals express their wants, goals, and contributions to others and fosters a sense of belonging and community.

KOMISI PELAYANAN ANAK GMIM IMANUEL WALIAN

Secretary

(Jan 2018 – Dec 2021)

- effectively put in place a sound administrative system and possess the ability to effectively arrange schedules and documents