



Sylphany Novita Sibarani

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As a Software Quality Assurance specialist with 7 years experience in functional testing for web and mobile application, I'm eager to contribute my skills and expertise to your dynamic team. Strong at writing clear test cases, reproducing and prioritizing defects, and working with product and development teams to improve release quality.

PROFESSIONAL EXPERIENCE

08/2021 – 09/2025
South Jakarta

System Development Analyst

PT. Asuransi Jiwa Manulife Indonesia

- Collaborated with users, Product Owners, and Development teams to analyze and validate business requirements.
- Reviewed and created use cases to ensure test coverage aligned with business requirements and system functionality.
- Developed comprehensive test plans, test scenarios, and test cases based on functional specifications and business requirements.
- Executed functional, integration, and rehearsal testing for Policy Servicing (POS) system enhancements and new features.
- Identified, documented, and tracked defects using Jira, working closely with development teams to ensure timely resolution.
- Prepared test execution reports, testing evidence, and sign-off documentation to support production deployment.
- Supported User Acceptance Testing (UAT) activities and post-implementation validation to ensure system stability and business readiness.

10/2018 – 08/2021
South Jakarta

Software Quality Assurance

CODE.ID (PT. Code Development Indonesia)

- Performed System Integration Testing (SIT) and User Acceptance Testing (UAT) for banking applications, including Promo Code, Supply Chain, Core Banking Upgrade, and User Identification Management System projects.
- Designed and executed end-to-end test scenarios covering positive, negative, functional, and business process validation cases.
- Collaborated with business users, Business Analysts, and Development teams during requirement discussions to ensure complete understanding of business processes and system requirements.
- Created test plans, test scenarios, and detailed test cases to ensure adequate functional and integration test coverage.
- Conducted application and database validation to verify data accuracy and system functionality.
- Identified, documented, and managed defects using Jira, including defect analysis, retesting, and verification of fixes.
- Participated in SIT and UAT cycles, ensuring successful delivery of banking system enhancements and regulatory-driven changes.

06/2017 – 09/2018
Central Jakarta

Pega Developer

Asuransi Sinar Mas

- Developed Human Capital Development (HCD) application using Pega System
- Developed internal application for marketing using Pega System

EDUCATION

2018 – 2021
South Jakarta

Bachelor Degree of Information System

Perbanas Institute

2014 – 2017
North Sumatera

Diploma 3 of Informatics Engineering

Del Institute of Technology

SKILLS

• Oracle Database

• Jira

• Postman