



AMARA DAMAYANTI

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Surabaya, Indonesia

A graduate Apothecary from the Pharmacy Department of Airlangga University with a GPA of 3.58 and UKMPPAI scores of 75/100. Experienced in both pharmaceutical and non-pharmaceutical fields. Proficient in performing pharmaceutical tasks in accordance with Good Pharmaceutical Practice (GPP) and Good Manufacturing Practice (GMP). Demonstrates strong knowledge of CDOB and CPKB, and has experience working with BPOM regulatory requirements. A hardworking and adaptable professional who is known for being responsible, communicative, honest, and eager to continue learning and growing.

Work Experiences

PT. GIFI - Gresik

Aug 2025 - Present

Apoteker Penanggung Jawab - Quality Assurance Supervisor - Regulatory Affairs Specialist

PT GIFI is a reputable cosmetic contract manufacturing company, well known for its branded products, SAFECARE and AVILA Perfume.

- Prepared accurate Batch Manufacturing Records (COB) and Packaging Records (CKB) for 100 - 250 batches daily, ensuring full traceability and complete documentation up to 100%.
- Ensure the document control system runs effectively across all departments with 0% errors in document management, distribution, revision, and filing.
- Handled CPKB re-certification, including BPOM consultations, requirement submissions, CAPA implementation, and ensuring the issuance of the updated CPKB certificate 2025.
- Processed cosmetic product registrations via notifikos.pom.go.id, monitored renewal timelines for approved products, and maintained the complete Product Information File (DIP) for each registered item.
- Advised customers on labeling specifications and packaging material selection to prevent product defects, supporting around 5 customers monthly.
- Conducted consultations with BPOM and completed CAPA documentation for the 2024 BPOM inspection.
- Revised and updated PT. GIFI's Standard Operating Procedures (SOPs) to ensure alignment with all 12 CPKB clauses.
- Handled and reviewed customer complaints, actively supporting resolution processes to achieve 100% satisfaction for both the company and customers.
- Assisted R&D in selecting packaging materials for contract manufacturing products, achieving 100% customer satisfaction.
- Released 25 finished-product batches daily and handled customer complaints for PT. GIFI by conducting retain-sample evaluations.
- Conducted internal audits and CAPA consultations across all departments at PT. GIFI, achieving 100% CAPA closure in two months.
- Managed revision of SOPs and Work Instructions based on latest BPOM regulations, achieving 100% compliance readiness and high management satisfaction.

PT. Phapros, Tbk. - Semarang

Mar 2025 - May 2025

Betalaktam Production Intern

- Contributed to operational efficiency reporting by performing detailed BEP calculations that incorporated cost factors and production machinery performance for an average of 100 monthly batches.
- Conducted detailed holly cost estimations for 10 toll-in projects with partner companies (tollers), utilizing financial data and production equipment efficiency to provide strategic recommendations.
- Updated 10 SOP and Work Instructions documents in the Beta-lactam Department to align with daily operational activities.
- Recorded and coordinated 15 Beta-lactam Department machinery scheduled for calibration.
- Inspected 10 finished-product batches, reviewed CPB Olah and CPB Kemas documents, and coordinated with QA inspectors prior to warehouse distribution.

Apotek K3 Gunungsari - Surabaya

Feb 2025 - Mar 2025

Pharmacy Intern

- Delivered pharmaceutical care for 30–50 prescription and non-prescription cases daily, ensuring appropriate medication recommendations aligned with patients' therapeutic goals.
- Organized 7 classes of medicine according to FIFO and FEFO standards.
- Optimized inventory management by ordering medicines through PBF using consumption calculations from stock inventory, lead time and defect books.
- Ensured compliance with regulations by submitting narcotics reports via the SIPNAP application, utilizing verified data from actual quantities, and doctors' prescriptions at K3 Pharmacy.

Puskesmas Wiyung - Surabaya

Jan 2025

Pharmacy Intern

- Prepared medications and packaging labels for 110 daily prescriptions, verifying dosage accuracy, potential side effects, drug interactions, and refill instructions.
- Supported pharmacists during drug utilization reviews for 75 - 100 daily prescriptions, helping identify potential issues and facilitating appropriate interventions.

PT. Daya Muda Agung - Surabaya

Dec 2024

Pharmacy Intern

- Processed and prepared up to 75 orders for medical equipment and disposable medical supplies (BMHP) requested by drugstores and hospitals.
- Ensured 40 - 50 order accuracy by double-checking items before packing, preventing potential shipping errors up to 100%.
- Organized incoming goods from the central distributor following FIFO/FEFO principles and updated stock data in the system.
- Collaborated with the Pharmacist in Charge at PT Daya Muda Agung to identify 100–200 products and categorize them as fast- or slow-moving.
- Prepared and double-checked purchase invoices and delivery notes for 40 orders daily.

RS. Universitas Airlangga - Surabaya

Oct 2024 - Dec 2024

Pharmacy Intern

- Prepared medications in One Daily Dose form, packaged as Unit Dose Dispensing, for inpatients at Airlangga University Hospital, handling up to 300 prescriptions in a single shift.
- Prepared 25 - 30 discharge medications (KRS) via individual prescribing and delivered PIO (Drug Information Services) to patients and their families.
- Provided outpatient pharmacy services handling up to 150 - 200 prescriptions daily, including medication preparation, consultation with pharmacists, and dispensing to patients.
- Coordinated with PBF to receive medical equipment and disposable medical supplies (BMHP), and prepared invoices under the supervision of pharmacists in the pharmaceutical logistics unit.

APJII Jawa Timur - Surabaya

Sep 2024

Customer Service

- Provided technical and non-technical solutions for the 2024 APJII East Java National Conference in Surabaya, attended by over 1,000 companies across Indonesia.
- Managed 50 - 100 client inquiries and complaints, ensuring smooth execution of national deliberation activities according to the event schedule.
- Assisted equipment team in preparing and distributing items to 1,000 companies, contributing to the success of the meeting up to 100%.
- Verified and ensured participants documents were complete before the National Conference APJII 2024, which was attended by more than 1,000 companies in Indonesia.

Education & Qualifications

Airlangga University - Surabaya, Indonesia

Sep 2020 - Jul 2024

Bachelor of Pharmacy, 3.26/4.00

- Thesis: Profile of Thyroid Medication Adherence in Patients with Thyroid Disorders at RSPAL DR. Ramelan Surabaya.

Airlangga University - Surabaya, Indonesia.

Aug 2024 - Aug 2025

Certificate in Apothecary, 3.58/4.00

- UKMPPAI Score : 75/100

Organizational Experience

Seminar Levodopa Pharmacy Faculty UNAIR - Surabaya

Jan 2021

Publication, Decoration, and Documentation (PDD)

- Created certificates for more than 100 participants and committee members of the Unair Levodopa Pharmacy Seminar as part of PDD division.
- Developed PPT materials for committee presentations in line with the event concept, supporting the success of a seminar attended by over 100 participants.
- Advised the event committee on appropriate PPT concepts and backgrounds for Zoom presentations.
- Worked collaboratively on team projects, offering support and guidance to achieve goals efficiently.

Skills & Languages

- **GMP Compliance** (2025): GMP and CPOB, SOP, batch records, work instructions, CAPA, deviation reporting, calibration monitoring, hygiene, and QA/QC (process & compliance focused, proficient in monitoring, testing, and maintaining quality standards).
- **Batch production** (2025): CPB Olah, CPB Kemas, FIFO/FEFO stock control, production schedules.
- **Patient Counseling & Education** (2025): PIO, MESO, Counseling, Patients adherence.
- **Microsoft Office** (2025): Word (Advanced formatting, Mail merge, Template creation), PowerPoint (Slide master, Data Driven Presentation And Animation), Excel (Pivot table, VLOOKUP, Data visualization).
- **Document Management** (2025): Physical & Digital: Google Drive, Sharepoint, Dropbox.
- **Soft Skills** (2025): Teamwork and collaboration (Collaborative, team oriented, and achieve goals), Integrity, Confidential Data Handling, Detail Oriented, Good Communication, Fast learner
- **Language** (2025): Indonesia (Native Speaker); English (Profesional)