

YENNY SOESANTO



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MANUFACTURING & OPERATIONAL EXCELLENCE | CONTINUOUS IMPROVEMENT | DIGITAL TRANSFORMATION

Manufacturing Excellence and Operational Transformation Leader with 18 years of experience in multinational pharmaceutical manufacturing environments. Proven track record in driving operational excellence, manufacturing performance optimization, continuous improvement, digital transformation, and cross-functional business initiatives across Production, Quality, Engineering, Supply Chain, Procurement, Warehouse, and Operations functions.

Experienced in leading manufacturing capability development, implementing productivity improvement programs, optimizing operational KPIs, improving OEE and equipment reliability, managing CAPEX projects, and enabling sustainable business performance through structured governance, data-driven decision making, and cross-functional collaboration.

Strong expertise in Lean Manufacturing principles, root cause analysis, SAP-enabled business process transformation, operational excellence deployment, capability building, change management, and continuous improvement methodologies. Passionate about leveraging digital technologies and AI-supported analytics to drive smarter manufacturing operations and supply chain agility.

CORE COMPETENCIES

- Manufacturing Excellence (MAKE)
- Continuous Improvement Programs (CIP)
- Lean Manufacturing
- Kaizen
- OEE Improvement
- Digital Transformation
- Industry 4.0 Awareness
- AI-Assisted Data Analytics
- Change Management
- Root Cause Analysis (RCA)
- Risk Assessment
- CAPEX & OPEX Management
- Cross-Functional Leadership
- Lean Manufacturing

PROFESSIONAL EXPERIENCE

PT ORGANON PHARMA INDONESIA

PROJECT MANAGEMENT SPECIALIST - OPERATIONAL EXCELLENCE & SITE IMPROVEMENT

2022 - AUGUST 2026

Key Responsibilities:

- Led operational excellence initiatives focused on productivity improvement, process optimization, reliability enhancement, and manufacturing performance improvement.
- Managed cross-functional projects involving Engineering, Production, Quality, Maintenance, Warehouse, Procurement, and Supply Chain teams.
- Coordinated CAPEX programs from planning through execution while ensuring compliance with quality, budget, timeline, and operational objectives.
- Conducted performance monitoring and operational diagnostics to identify improvement opportunities and drive sustainable manufacturing results.
- Supported digitalization initiatives through SAP-enabled process improvements and operational data utilization.
- Facilitated operational governance and stakeholder alignment across multiple business functions.

Key Achievements:

- Delivered multiple operational excellence projects annually that significantly improved manufacturing productivity.
- Improved equipment availability from 60% to 75% through reliability improvement initiatives.
- Successfully managed CAPEX projects while maintaining budget and implementation targets.
- Reduced operational risks by 20% through inventory optimization and spare-part management programs.

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PT ORGANON PHARMA INDONESIA

DATA INTEGRITY TOPIC LEAD

2022 – AUGUST 2026

Key Responsibilities:

- Led enterprise-wide transformation initiatives involving more than 215 employees across six departments.
- Established governance frameworks, capability-building programs, and performance monitoring systems to support operational excellence and compliance sustainability.
- Delivered training, coaching, and technical guidance to strengthen site capabilities and organizational effectiveness.
- Facilitated cross-functional collaboration, best-practice sharing, and continuous improvement initiatives.
- Performed maturity assessments and drove structured improvement roadmaps.

Key Achievements:

- Closed 25 audit observations through structured remediation and improvement programs.
- Achieved zero critical findings during compliance audits.
- Delivered more than 15 training programs annually supporting capability development and operational excellence.
- Successfully implemented sustainable operational improvement initiatives across multiple business functions.

PT MERCK SHARP DOHME PHARMA

OPERATION SUPERVISOR

2012 – 2020

Key Responsibilities:

- Led daily manufacturing operations to achieve production, quality, safety, compliance, delivery, and performance objectives.
- Supervised approximately 90 operators and technicians across manufacturing operations.
- Managed operational KPIs including OEE, schedule attainment, productivity, downtime, utilization, and delivery performance.
- Coordinated Manufacturing, Quality, Engineering, Planning, Warehouse, and Supply Chain functions.
- Led continuous improvement programs, root cause investigations, and corrective action implementation.
- Served as SAP Production Execution Process Owner supporting process harmonization and digital manufacturing adoption.

Key Achievements:

- Improved production output by 25% through workflow optimization and reduced changeover time.
- Improved OEE from 72% to 83% through performance optimization initiatives.
- Achieved average production schedule attainment of 90%.
- Reduced operational downtime by 25%.
- Reduced deviations and operational incidents by 30%.
- Maintained on-time delivery performance above 96%.
- Supported successful CPOB and TGA certification projects.

MANUFACTURING EXCELLENCE ACHIEVEMENTS

- Improved Overall Equipment Effectiveness (OEE) from 72% to 83%.
- Improved production output by 25% through operational excellence initiatives.
- Improved equipment availability from 60% to 75%.
- Led operational transformation programs involving 215+ employees.
- Delivered enterprise-wide capability-building programs and technical coaching.
- Managed cross-functional CAPEX and process optimization projects.
- SAP Process Owner supporting manufacturing and quality process standardization.
- Experienced in leveraging AI tools, SAP platforms, and data analytics to support operational excellence, manufacturing performance monitoring, root cause analysis, continuous improvement initiatives, and business decision-making.

EDUCATION & CERTIFICATIONS

- Professional Pharmacist Program – University of Surabaya
 - ISO 9001:2015, ISO 14001:2015, ISO 45001:2018 Internal Auditor
 - Six Sigma Green Belt
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