

YUSROH UMAMI

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PROFILE

Licensed Pharmacist with hands-on experience in pharmaceutical manufacturing, warehouse operations, quality compliance, hospital pharmacy, regulatory support, and aesthetic clinic services. Experienced in GMP implementation, deviation handling, CAPA, inventory management, and patient counseling. Strong analytical thinking, communication, leadership, and cross-functional collaboration skill with a strong interest in the pharmaceutical industry and healthcare innovation.

EDUCATIONS

Padjadjaran University – Jatinangor, West Java Feb 2023 – Mar 2024
Pharmacist Profession Education (Apothecary) in, 3.69/4.00

- Completed Professional Pharmacist Work Practice (PKPA) at PT Dankos Farma, RSUP Dr. Hasan Sadikin Bandung, BBPOM Bandung, and PT. Kimia Farma Apotek.

UIN Syarif Hidayatullah Jakarta – South Tangerang, Banten Sep 2018 – Jul 2022
Bachelor's degree Pharmacy

- Served as Laboratory Assistant for Analytical Pharmaceutical Chemistry and Instrument Analysis.
- Participated in industry visits to PT. Kimia Farma and Paragon Corp.
- Speaker at International Conference of Health Science (ICHS) 2022.

WORK EXPERIENCES

PT. Zulu Alpha Papa (ZAP) Oct 2024 - Present
Pharmacist – ZAP Premiere

- Led pharmacy operations by ensuring regulatory compliance, medication safety, and operational excellence while consistently achieving 100% of operational KPIs and maintaining high standards of pharmaceutical care.
- Drove clinic growth through strategic product portfolio development, service expansion, and evidence-based product recommendations, consistently achieving 110–130% of monthly sales and revenue KPIs.
- Managed end-to-end inventory and procurement planning through demand forecasting, stock optimization, and routine audits, maintaining over 98% inventory accuracy while minimizing stock shortages and product expiries.
- Collaborated with dermatologists and multidisciplinary healthcare teams to deliver personalized treatment plans, contributing to improved patient satisfaction and consistently meeting 95%+ patient service KPIs.
- Delivered expert pharmaceutical and dermocosmetic consultations while implementing medication safety initiatives and staff training, contributing to sustained business performance and consistent achievement of clinic performance targets.

RSUP Dr. Hasan Sadikin Bandung – Bandung, West Java Sep – Oct 2023
Pharmacist Intern - Hospital

- Delivered evidence-based pharmaceutical care by providing comprehensive medication counseling, including inhaler and insulin administration techniques, utilizing patient-centered communication to optimize adherence, therapeutic outcomes, and medication safety.
- Processed and clinically reviewed 500+ prescriptions daily, identifying and resolving prescribing-related issues while ensuring accurate dispensing, regulatory compliance, and the safe, rational use of medications.
- Oversaw medication inventory management across the central pharmacy, emergency department, pharmacy warehouse, and emergency crash carts, implementing effective stock control practices to ensure uninterrupted medication availability and minimize inventory discrepancies.
- Led patient education and health promotion initiatives on tuberculosis prevention and transmission, translating clinical evidence into accessible education to improve health literacy and support disease prevention within the community.

PT. Dankos Farma – East Jakarta, DKI Jakarta Jul – Aug 2023
Pharmacist Intern – Warehouse and Production

- Supported pharmaceutical manufacturing and warehouse operations by coordinating raw material and finished goods flow, ensuring production continuity, inventory accuracy, and compliance with GMP and quality standards.
- Managed and contributed to 15+ quality and compliance investigations, including Deviation Reports, Corrective and Preventive Actions (CAPA), Quality Risk Management (QRM), and Failure Mode and Effects Analysis (FMEA), strengthening product quality, regulatory compliance, and operational risk mitigation.
- Performed warehouse monitoring, self-inspections, SOP reviews, and quality documentation to ensure compliance with Good Manufacturing Practice (GMP) requirements and maintain inspection readiness.
- Conducted regulatory and technical gap analyses comparing the Indonesian Pharmacopeia, United States Pharmacopeia (USP), and European Pharmacopoeia (Ph. Eur.) to support continuous quality improvement and harmonization with international standards.
- Led process improvement projects focused on warehouse optimization using the Class-Based Storage methodology and change management for shipping, receiving, and distribution processes, enhancing operational efficiency and reducing process waste.

Balai Badan Pengawas Obat Dan Makanan - Bandung, West Java Juni 2023
Pharmacist Intern

- Performed 25+ analytical tests daily on traditional medicines and food supplements using HPLC, Thin-Layer Chromatography (TLC), and Water Content Analysis, ensuring product quality, safety, and compliance with regulatory standards.
- Managed laboratory documentation, analytical reports, and quality records, maintaining data integrity, traceability, and compliance with Good Laboratory Practice (GLP) requirements.
- Supported regulatory affairs by reviewing product registration dossiers, verifying technical documentation, and coordinating with manufacturers to ensure complete and compliant regulatory submissions.
- Collaborated with cross-functional teams to evaluate registration strategies and compile clinical, non-clinical, and technical data supporting new product registration and regulatory approval.

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PT. Kimia Farma Apotek – Bandung, West Java
Pharmacist Intern – Pharmacy Store

May 2023

- Delivered comprehensive clinical pharmacy services, including prescription review, self-medication consultation, medication counseling, non-sterile compounding, and drug information services to optimize safe and effective medication use.
- Conducted daily and monthly inventory control for ethical pharmaceutical products, ensuring stock accuracy, availability, and compliance with pharmacy management standards.
- Managed regulatory reporting of narcotics and psychotropic medication utilization through SIPNAP, ensuring transparency, traceability, and compliance with national pharmaceutical regulations.
- Performed clinical prescription analysis for 75+ prescriptions daily, identifying major and minor drug interactions, evaluating medication-related risks, and providing evidence-based recommendations to support optimal patient therapy.

Laboratory Assistant Analytical Pharmaceutical Chemistry – South Tangerang, Banten

March-July 2022

- Supervised and guided 110+ students in laboratory activities, providing technical instruction on analytical chemistry procedures, equipment operation, and laboratory safety practices.
- Prepared laboratory materials, delivered practical demonstrations, and provided hands-on support during experiments to ensure effective learning outcomes and adherence to safety protocols.
- Evaluated student performance and contributed to the development of practical laboratory skills and scientific knowledge through structured assessment and academic mentoring.

Laboratory Assistant Instrument Analysis – South Tangerang, Banten

Sep - Dec 2021

- Guided students in the safe and effective operation of laboratory equipment, providing technical instruction on experimental procedures, laboratory protocols, and best practices in analytical chemistry.
- Delivered hands-on demonstrations and technical explanations for advanced analytical instruments, including HPLC, GC-MS, UV-Vis Spectrophotometer, and FTIR, ensuring students understood instrument principles and applications prior to laboratory sessions.
- Designed and evaluated pre-test and post-test assessments for 118 students to measure knowledge improvement, evaluate learning effectiveness, and ensure achievement of laboratory learning objectives.

ORGANIZATIONAL EXPERIENCES

Head of Student Affairs Departement

Dec 2020 - Dec 2021

Pharmacy Student Association

- Led the Student Affairs Department through a period of declining student engagement by identifying key challenges, developing strategic initiatives, and revitalizing programs to increase participation and organizational impact.
- Designed and implemented engagement strategies, program improvements, and operational plans that successfully enhanced student involvement and improved overall department performance.
- Recognized as the Best Department and Most Active Department Head for successfully executing strategic programs, demonstrating strong leadership, project management, and organizational excellence.
- Served in various leadership roles, including Steering Committee for Kaderisasi, Financial Treasure Pharmacy Expo, Volunteer Training at Ruang Belajar, and PRF, as well as Chief Executive of Kaderisasi, managing cross-functional teams and delivering high-impact projects.

Treasure of RAKERWIL XV

Sep 2021 – Nov 2021

ISMAFARSI JABODELATA

- Monitoring cash flow, recording financial transactions, preparing financial reports, and managing budgets
- Actively involved collection financial data, carefully recording every transaction, and working closely with the board to ensure compliance with financial policies.
- The event has succeeded in achieving high financial transparency 100%, maintaining financial stability, and a trusted reputation for managing funds wisely.

CORE SKILL

Clinical Pharmacy | Medication Safety | Prescription Review | Patient Counseling | Pharmacy Operations | Inventory Management | GMP Compliance | Quality Management System | CAPA & Risk Management | Regulatory Affairs | Product Registration | Quality Control | HPLC & Analytical Testing | SOP Management | Data Analysis | Process Improvement | Project Management | Leadership | Cross-Functional Collaboration | Healthcare Education | SPSS & Minitab | Oracle

CERTIFICATE

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- Licensed Pharmacist - Pharmacist Competency Certification & STRA (Valid until 2029)
 - Training Latih.co - Warehouse Associate Manager, Regulatory Affairs, Quality Control Management, and Production Supervisor (2024)
 - Speaker - Speaker of International Conference Health Science (ICHS) 2022
 - Training Leadership : Regional Pharmaceutical Forum by ISMAFARSI JABODELATA 2020, and ESQ Leadership