

SHELA AGUSTINA

Quality Assurance

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PROFESSIONAL SUMMARY

Detail-oriented Quality Assurance with over 2 years of experience in manual and API testing. Proficient in SIT, UAT, regression, and functional testing, with hands-on experience in API validation using Postman and basic server monitoring via command line. Skilled in analyzing requirements, designing test cases, tracking bugs in Jira, and collaborating with cross-functional teams in Agile/Scrum environments. Committed to ensuring high product quality through thorough testing and clear communication with developers and stakeholders.

EXPERIENCE

Quality Assurance

Phincon – Jakarta, Indonesia (Hybrid) | Apr 2022 – Present

- Created test cases based on FSD (Functional Specification Document).
- Performed manual testing including SIT, UAT, regression, and functional testing.
- Performed API testing using Postman to validate endpoint responses, request/response payloads, and data integrity across services.
- Monitored server logs and application behavior using command line (CMD) to assist in identifying root causes of bugs.
- Verified application quality to ensure compliance with project standards and requirements.
- Collaborated with frontend and backend developers to resolve bugs and clarify expected behavior.
- Reported bugs and tracked resolutions using Jira.
- Delivered test execution reports and documentation to stakeholders.

Quality Assurance & Business Analyst Intern

Phincon – Jakarta, Indonesia (Remote) | Feb 2021 – Feb 2022

- Conducted manual SIT and regression testing.
- Documented bugs and created detailed test reports.
- Analyzed and documented business processes to support project development.
- Created supporting documents for ongoing projects.

TECHNICAL SKILLS

Testing Types: Manual Testing (SIT, UAT, Regression, Smoke, Sanity, Negative), API Testing

Tools: Postman, Jira

Other: Test Case Design & Execution, Bug Tracking & Reporting, Basic Server Monitoring (CMD/CLI)

Methodology: Agile / Scrum, SDLC, STLC

EDUCATION

Bachelor of Information System

Binus University | 2018 – 2022

LANGUAGES

- Indonesian (Native)
- English (Professional Working Proficiency)