

Fildzah Alifah

Operation Compliance Enthusiast

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SUMMARY

Pharmacist graduate with experience in pharmaceutical quality systems and compliance including GMP gap assessment, CAPA, Change Control, document control, and quality documentation. Familiar with GMP/CPOB, compliance documentation, risk assessment, and pharmaceutical operations, with strong analytical, detail-oriented, communication and coordination skills. Interested in qualification, validation, and operational compliance to support safe and compliant production operations.

WORK EXPERIENCES

PT KALBIO GLOBAL MEDIKA – Cikarang

January 2026 – February 2026

Quality System and Compliance – GMP Compliance Intern

- Managed up to 10 CAPA records daily, supporting timely resolution, and preparing audit-related documentation.
- Managed up to 15 Change Control items daily, tracking approvals and overdue actions to support timely closure.
- Supported external audit by conducting gap assessments between company practices against 1,200+ GMP requirements.
- Implemented document control practices and migrated records to e-QMS, strengthening document traceability.

PT MILLENIUM PHARMACON INTERNATIONAL – Medan

November 2025

Professional Pharmacist Internship

- Actively contributed to 4 pharmaceutical distribution stages: ordering, receiving, storage, and delivery.
- Verified product-order documentation, ensuring complete and traceable distribution records.
- Submitted data through 2 regulatory platforms: e-Report PBF and BPOM e-Was, supporting timely regulatory reporting.

PHYSICAL PHARMACY LABORATORY – Medan

August 2023 – August 2025

Laboratory Teaching Assistant

- Managed laboratory equipment, chemicals, and materials for practical and research activities.
- Assisted experimental data analysis and report verification, improving laboratory preparation efficiency by 10%.

RUMAH SAKIT UMUM PUSAT FATMAWATI – South Jakarta

March 2026 – April 2026

Professional Pharmacist Internship

- Monitored pharmacotherapy for 25+ inpatients and prepared 200+ outpatient prescriptions daily.
- Supported stock monitoring, expiry checks, and FIFO/FEFO, reducing stock discrepancies and expiry risk.

PUSKESMAS MARTUBUNG – Medan

October 2025

Professional Pharmacist Internship

- Processed and dispensed 70+ prescriptions daily and developed patient education materials.
- Reconciled inventory records and monitored cold-chain products for proper storage.

APOTEK MARITA – Medan

September 2025

Professional Pharmacist Internship

- Screened prescriptions and prepared, compounded, labelled, and dispensed medicines according to SOPs.
- Provided medicine information and maintained proper medicine storage and inventory.

EDUCATION

Universitas Sumatera Utara

June 2025 – August 2026

Professional Pharmacist Program | GPA: 4.00/4.00

Universitas Sumatera Utara

August 2021 – August 2025

Bachelor of Pharmacy | GPA: 3.79/4.00

- **Achievements:** Beasiswa Prestasi Awardee, Universitas Sumatera Utara (2024) | Gold Medalist in Chemistry, KOMPNAS (2023) | Gold Medalist in Chemistry, AKSI (2022).
- **Organizational Experiences:** Secretary of Education and Scientific Development Division, BEM Fakultas Farmasi USU (2024-2025) | Olympiad Division Member, INCOMPHASCO (2024-2025).

CERTIFICATION & SKILLS

- **Certifications:** Good Manufacturing Practices (GMP) – Makin Ahli [[Certificate](#)] | Healthcare Regulatory (Drugs and Cosmetics) in accordance with BPOM Regulations – Ioda Academy [[Certificate](#)] | Microsoft Excel – Intellipaat [[Certificate](#)] | Microsoft Word – GCFLearn [[Certificate](#)] | World of Compliance Overview (abridged) – FDA [[Certificate](#)].
- **Skills:** GMP/CPOB | GMP Compliance | CAPA & Change Control | Gap Assessment | Document Control | Qualification & Validation | Risk Assessment | Compliance Documentation | Pharmaceutical Operations | Microsoft Office | Analytical Thinking | Detail-oriented | Problem Solving | Communication | Coordination
- **Languages:** Indonesian (Native) | English (Advanced) [[Certificate](#)].