



JEANET WYNNE W KASTILONG

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Jakarta, Indonesia

Fresh graduate in Information Systems with hands-on internship experience in Business Analyst, Quality Assurance (Manual Tester), Solution Architects, and Enterprise Architecture Consultant. Experienced in analyzing business requirements, supporting solution design, performing software testing, and collaborating with cross-functional stakeholders to deliver technology solutions within Agile environments. Strong analytical, problem-solving, and communication skills with a passion for continuous learning and professional growth.

Pengalaman Kerja

UNIVERSITAS MULTIMEDIA NUSANTARA - Tangerang, Banten

Sep 2023 - Dec 2023

Lab Assistant – Data Analysis

- Assisted in developing classroom learning modules and exercises for Python-based data analysis.
- Supported the delivery of material on data analysis and processing using Python in Jupyter Notebook.
- Guided and supported students in completing data analysis assignments and projects.

PT PhinCon - Jakarta, Indonesia

Feb 2024 - Jul 2024

Business Analyst Intern (with additional Quality Assurance - Manual Tester responsibilities)

- Collaborated with business and product teams to gather and analyze system requirements while maintaining project documentation in Confluence, including Functional Specification Documents (FSDs), business process flows, use case diagrams, meeting minutes (MoMs), and user guides.
- Managed user stories, tasks, and defect tracking in Jira while collaborating in Agile/Scrum ceremonies, including sprint planning, daily stand-ups, sprint reviews, and backlog refinement.
- Developed test scenarios and test cases based on business requirements, and executed Functional Testing, System Integration Testing (SIT), Regression Testing, and User Acceptance Testing (UAT) to validate system functionality and business requirements.
- Identified, documented, and tracked defects in Jira, collaborated with developers to verify issue resolutions, and ensured application quality before release.
- Conducted system demonstrations for clients and stakeholders, gathered feedback, and validated that delivered solutions aligned with business requirements.
- Supported system implementation through feature configuration, data upload, and post-deployment verification to ensure successful deployment and system readiness.

PT Phincon - Jakarta, Indonesia

Aug 2024 - Jan 2025

Business Analyst Intern (with additional Solutions Architect and Manual Tester responsibilities)

- Collaborated with business and product teams to gather, analyze, and validate business requirements, ensuring alignment between stakeholder needs and proposed solutions.
- Designed business process flows, flowcharts, use case diagrams, sequence diagrams, and customer journey maps to visualize system workflows and support solution design.
- Created HTML pages for feature visualization and documented the implementation to support development activities.
- Supported API migration activities by identifying duplicate APIs, maintaining API documentation in Markdown, and assisting system integration efforts.
- Developed test scenarios and executed functional test cases during System Integration Testing (SIT), documented defects, and collaborated with developers to verify issue resolutions.
- Managed user stories, tasks, and defect tracking in Jira while supporting Agile/Scrum project delivery, including sprint planning, daily stand-ups, and sprint reviews.
- Performed system configuration, documented test results, and supported deployment readiness through feature validation prior to release.

ATD Solution Indonesia - Jakarta, Indonesia

Jul 2025 - Sekarang

IT Consultant Intern – Enterprise Architecture

Assigned to PT Bank Tabungan Negara Tbk

- Reviewed and validated Program Change Requests (PCRs), Functional Specification Documents (FSDs), and Technical Specification Documents (TSDs) against enterprise architecture standards to support architecture modeling and solution alignment.
- Developed Business, Application, and Technology architecture models using Bizzdesign Enterprise Studio based on the TOGAF framework by analyzing business functions, application landscapes, application integrations, data integrations, and technology components.
- Facilitated requirement clarification with internal stakeholders and external vendors to resolve documentation gaps and ensure readiness for architecture modeling.
- Collaborated with cross-functional teams to maintain consistency between business requirements, technical documentation, and

enterprise architecture deliverables.

- Prepared structured Minutes of Meeting (MoMs), documenting key discussions, decisions, action items, and follow-ups across enterprise architecture initiatives.

Jenjang Pendidikan

Universitas Multimedia Nusantara - Tangerang, Banten

Aug 2021 - Jun 2025

Bachelor's Degree in Information Systems

- Officially Conferred: October 2025
- GPA: 3.51/4.00

Projects

Analysis and Design of a Sexual Violence Application

Apr 2022 - Jun 2022

- Analyzed the problem statement to identify key requirements, define project scope, and establish the foundation for solution planning.
- Designed system architecture and created detailed UI prototypes to support the overall application development process.
- Developed and enhanced UI/UX designs using Figma to improve usability, consistency, and visual clarity.
- Created supporting analysis and system behavior diagrams, including flowcharts, sequence diagrams, and user-system interaction diagrams to document functional processes and ensure accurate system representation.

Research on the Effectiveness of Online Lectures for UMN Information Systems Students Class of 2021 in the First Semester

Apr 2022 - Jun 2022

- Designed and distributed online questionnaires using Google Forms to collect relevant data for research purposes.
- Prepared preliminary reports summarizing the collected data.
- Processed and analyzed the survey data using R Studio for further insights.

Prototype of a Sexual Violence Reporting Application

Apr 2022 - Jun 2022

- Designed and developed UI/UX prototypes using Figma to define application layout, user flows, and interaction patterns based on user needs and functional requirements.
- Created supporting analysis diagrams, including flowcharts, sequence diagrams, and user-system interaction diagrams, to document system behavior and ensure clarity in end-to-end processes.
- Structured the prototype to improve usability, navigation, and reporting workflow to align with the application's objectives and user experience goals.

Development of Information System Management for the Indonesian Red Cross, Jayapura City

Apr 2022 - Jun 2022

- Developed an information management system for Indonesian Red Cross (PMI) Jayapura City using SQL Server and Visual Studio, creating ERD-based database design and integrated features to improve data input, storage, and retrieval efficiency.

Data Academy - Tangerang, Banten

Oct 2022 - Nov 2022

Participant of the Turnamen Sains Data Nasional 2022

- Developed a data-driven dashboard in the form of a website, integrating data analysis and visualization using Python (Jupyter Notebook).
- Applied collaborative filtering techniques to analyze user behavior and generate personalized recommendations.
- Collaborated in a team setting to generate insights and present findings through interactive dashboards and comprehensive reports.

Data Visualization of COVID-19 Impact on Airport Traffic

Apr 2023 - Jun 2023

- Collected and processed CSV datasets related to airport traffic during the pandemic.
- Built interactive dashboards in Tableau to highlight key trends and patterns.

Telkom Stock Price Prediction

Apr 2023 - Jun 2023

- Collected, cleaned, and prepared datasets using Microsoft Excel to ensure data accuracy and readiness for analysis.
- Conducted predictive modeling and data analysis with Python in Jupyter Notebook.
- Interpreted analysis results and created comprehensive reports and articles to present insights and findings effectively.

Informasi Tambahan

- **Languages:** Indonesia, English
- **Soft Skills :** Analytical Thinking, Problem Solving, Communication, Cross- functional Collaboration, Attention to Detail, Time Management, Adaptability, Continuous Learning.
- **Technical Skills :** Requirements Analysis, Business Process Modeling, Enterprise Architecture Modeling, Software Testing, Test Scenario & Test Case Development, Technical Documentation, Jira, Confluence, Bizzdesign, Visual Studio, Tableau, Lucidchart, SQL, Python, and HTML.
- **Certification**  (2025): Certified International Specialist in Data Visualization (Foundation) - PASAS Institute, Singapore (2025)