

VELICIA EFLIN

089685201322 | veliciaeflin@gmail.com | www.linkedin.com/in/velicia-eflin

Jl. Pekojan II No. 6 RT 008/RW 06, West Jakarta, Indonesia

I am a Bachelor of Pharmacy at Pancasila University. I worked as a Pharmacist Assistant in 2019. I have the ability speaking in public, able to work together in a team and able to coordinate with stakeholders. I also have the nature of a hard worker, diligent and like to learn new things.

Work Experiences

Halodoc - South Jakarta, Indonesia

Feb 2026 - Present

Doctor Support

Manage and monitor doctor's consultation schedules on the teleconsultation platform; Handle and follow up on doctor-related issues during consultations; Monitor doctor's responsiveness and performance; Act as a liaison between doctors and internal teams for issue resolution and case escalation; Document and prepare case reports and doctor performance reports

Halodoc - South Jakarta, Indonesia

Dec 2024 - Feb 2026

Pharmacist Assistant

Check paper prescription uploaded by patient, make sure prescription is valid and is not expired; Check if patient is covered by insurance; Read the prescription uploaded and translate it in CRM system; Check price of the medicine ordered by patient; Check availability of the medicine; Inform patient to confirm medicine price and delivery SLA

PT Kalbe Farma, Tbk - Cikarang, Bekasi Regency, Indonesia

Mar 2024 - Sep 2024

Junior Formulation Scientist

New technology development platform for drug delivery systems; New product development; Improve existing products; Determine specifications and manufacturers of new raw materials; Material diversification

PT Helios Alchemist Kesehatan (Mitra Halodoc) - South Jakarta, Indonesia

Aug - Mar 2024

Pharmacist Assistant

Perform pharmaceutical services; provide drug consultation, information and education; Perform inventory data input and drug stock taking periodically; Doing pharmaceutical administration work

Education Level

Pharmacy, Pancasila University - South Jakarta, Indonesia

Aug 2019 - Apr 2023

Bachelor Pharmacy, 3.45/4.00

Candra Naya Vocational high School - West Jakarta, Indonesia

Jul 2016 - Jun 2019

Final Score : 87

Organizational Experiences

Badan Perwakilan Mahasiswa Fakultas Farmasi - South Jakarta, Indonesia

Dec 2021 - Feb 2023

Head of Commission One

- Become a student representative to the faculty leadership
- Supervising faculty-level executive agencies
- Approve work programs carried out by faculty-level executive agencies

Senat Mahasiswa Fakultas Farmasi - South Jakarta, Indonesia

Jan 2021 - Dec 2021

President

- Directing members to carry out their duties in the organization
- Become a campus representative to regional and national organizational
- Make reports and evaluations of the organization during the current period

Skills, Achievements & Other Experience

- **Soft Skills** (2021): Communication, Problem Solving, Leadership, Decision making, Time management, Conflict resolution
- **Achievements** (2023): Gold Medal for the Research "Formulation and Test of Serum Gel Cytotoxicity Nanoparticles of Dewa Leaf Extract (*Gynura pseudochina* (L.) DC) on Dermal Fibroblast Cells Using MTT Assay Method" at World Science, Environment and Engineering Competition (WSEEC) 2023