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Jakarta, Indonesia

A highly motivated and results-driven I with a strong foundation in the pharmaceutical industry. With a degree in Pharmaceutical Science, I have developed a strong technical understanding of pharmaceutical production, including Good Manufacturing Practices (GMP), quality assurance, and process optimization.

I have been responsible for overseeing and coordinating the manufacturing of pharmaceutical products in different departments such as PPIC, QA, RnD (Formulation and Packaging Development), Quality Control, Procurement. I ensured compliance with industry regulations and internal standards (BPOM, ISO45001, ISO 9001, ISO 14001, HAS 23000). I have worked closely with cross-functional teams to improve efficiency, reduce production costs, and maintain product quality. My hands-on experience includes monitoring production lines, troubleshooting equipment issues, conducting batch record reviews, and maintaining rigorous documentation to ensure full regulatory compliance.

With a commitment to continuous improvement, I am skilled at identifying areas for process enhancements and implementing solutions that increase productivity while maintaining the highest standards of safety and quality. My strong analytical skills, ability to adapt to changing demands, and focus on team collaboration have consistently contributed to the success of production operations.

Education

▪ **University of Indonesia** – Jakarta, Indonesia

Feb 2021 - Feb 2022

Apothecary Degree

▪ **University of North Sumatra** – Sumatera Utara, Indonesia

Sep 2016 - Sep 2020

Bachelor Degree in Pharmacy, Science and Technology Formulations

Work Experiences

▪ **Apotek Harry Na Jaya** – Medan, Indonesia

July 2016 – Nov 2020

1. Managed daily transactions by accurately processing customer purchases, handling cash and card payments, and ensuring smooth register operations.
2. Provided excellent customer service by assisting customers over the counter, addressing inquiries, and resolving any issues to ensure a positive shopping experience.
3. Organized and maintained detailed invoices and expense reports, ensuring all financial records were accurate and up-to-date to sent to the owner

▪ **Production Pharmaceutical Internship PT. CKD OTTO Pharmaceutical** – Cikarang, Indonesia

Oct - Nov 2021

▪ **Community Pharmacy Internship Apotek Keshia Farma** – Medan, Indonesia

Jul - Aug 2021

Weighing Logistic Supervisor PT. Kalbe Farma Tbk – Cikarang, Indonesia
Apr - Sep 2022

1. Manage and oversee the weighing of raw materials and active pharmaceutical ingredients (APIs) in accordance with production requirements.
2. Ensure precise measurement of materials, maintaining high levels of accuracy and consistency to meet production demands.
3. Monitor the calibration and maintenance of weighing equipment to ensure optimal performance.
4. Supervise the logistics team in the timely and accurate distribution of materials to production lines, ensuring that all raw materials are readily available when needed.
5. Oversee the inventory of raw materials and finished products, ensuring accurate stock levels and minimizing waste.
6. Ensure that all weighing and logistic activities are carried out in compliance with Good Manufacturing Practices (GMP), safety regulations, and local pharmaceutical industry standards.
7. Maintain accurate records for all weighed materials, transportation, and storage in compliance with regulatory requirements and internal SOPs (Standard Operating Procedures).
8. Prepare reports and perform regular audits to verify that all logistics and weighing activities adhere to company policies.
9. Lead and manage a team of logistics and weighing operators, providing guidance, training, and performance evaluations.
10. Foster a collaborative team environment focused on operational efficiency, safety, and quality.
11. Identify skill gaps and implement training programs to continuously improve team performance.
12. Collaborate with cross-functional teams, including production, quality assurance, and supply chain, to optimize logistics processes and reduce material handling time.
13. Identify areas for improvement in the weighing process and implement corrective actions to improve accuracy and efficiency.
14. Participate in root cause analysis and resolution of logistics and weighing-related issues.
15. Ensure adherence to health, safety, and environmental regulations in all weighing and logistics activities.
16. Promote a culture of safety within the team and ensure that all safety protocols are strictly followed.

Production Officer PT. Kalbe Farma Tbk – Cikarang, Indonesia
Oct 2022 - Feb 2022

1. Monitor and ensure compliance with ethical guidelines, company policies, and industry regulations throughout the production process.
2. Ensure all production processes meet applicable Good Manufacturing Practices (GMP), safety standards, and environmental regulations.
3. Act as a point of contact for any ethical concerns or issues related to production processes, investigating and reporting findings as necessary.
4. Assist the Quality Assurance (QA) team in maintaining and improving ethical standards in all production activities.
5. Ensure production activities are consistent with regulatory requirements such as WHO, BPOM, ISO 9001, ISO 14001, HAS23000, etc
6. Conduct training sessions for production staff on ethical production practices, ensuring awareness of regulatory requirements, quality standards, and ethical responsibilities.
7. Educate team members on ethical decision-making and the importance of integrity in pharmaceutical production processes.
8. Promote a culture of ethical awareness across production teams and throughout the organization.
9. Perform regular ethical risk assessments in collaboration with the QA and compliance teams to identify and mitigate potential issues in production processes.
10. Lead the development and implementation of corrective and preventive actions (CAPA) to address any non-compliance or ethical concerns.

11. Assist in preparing for internal and external audits related to production and ethical compliance.
12. Ensure production areas are audit-ready by conducting internal inspections, addressing any discrepancies or non-conformance, and ensuring all documentation is up to date.
13. Support during regulatory inspections and audits, providing necessary documentation and clarification as required.
14. Drive continuous improvement initiatives related to ethical production practices, collaborating with cross-functional teams to identify opportunities for enhanced compliance and efficiency.
15. Ensure ethical considerations are integrated into process optimization and production planning to maintain high standards in product integrity and quality.

Production Supervisor PT. Soho Global Health – Cikarang, Indonesia
 Mar 2023 - Until Now

1. Oversee the entire production process within the solid dosage department, ensuring adherence to production schedules and efficient use of resources.
2. Manage a team of operators and technicians, providing guidance and ensuring that all tasks are completed in a timely, accurate, and safe manner.
3. Ensure all production activities meet the highest standards of quality, safety, and regulatory compliance.
4. Ensure that production processes are in strict compliance with GMP, Standard Operating Procedures (SOPs), and internal policies.
5. Monitor production activities for compliance with safety regulations and company policies to minimize any risk of errors or accidents.
6. Supervise the execution of cleaning, maintenance, and calibration of equipment according to the scheduled maintenance plan.
7. Monitor and control the manufacturing process for solid dosage forms to ensure optimal quality and efficiency.
8. Identify opportunities for process improvements and contribute to implementing cost-effective solutions.
9. Work closely with the QA team to ensure that all products meet the required quality standards through continuous monitoring and testing.
10. Lead, motivate, and train the production team, ensuring their performance aligns with departmental goals.
11. Perform regular performance evaluations for staff and recommend training and development needs.
12. Foster a positive and collaborative team environment, addressing any issues or conflicts that may arise within the team.
13. Ensure that all materials required for production are available and properly stored according to regulations.
14. Monitor inventory levels and coordinate with the warehouse team to prevent shortages or delays in production.
15. Ensure proper documentation of raw materials, intermediate, and finished product handling.
16. Prepare daily and weekly production reports for management, highlighting production performance, challenges, and potential areas for improvement.
17. Maintain accurate records of production batches, including relevant data such as batch numbers, equipment used, and production yield.
18. Ensure all documentation is properly completed and filed in accordance with GMP and company standards.
19. Address and resolve any production-related issues that arise during the manufacturing process.
20. Collaborate with the maintenance department to troubleshoot mechanical issues and ensure production downtime is minimized.
21. Drive continuous improvement initiatives related to ethical production practices, collaborating with cross-functional teams to identify opportunities for enhanced compliance and efficiency.

Organizational Experience

Fund- Raiser and Consumption Section

Coordinator for EKM Valentine 2025

Jan - Feb 2025

- Successfully Established partnerships with external sponsors to enhance event success and drive increased support.
- Secured two key sponsorships that provided essential support for the event, contributing to its overall success.
- Planned and created 4 engaging promotional videos to boost event visibility, attract a larger audience, and increase participation.
- Collaborated effectively with both external partners and internal teams to ensure seamless event execution and timely communication across all parties.

Beata Familia Choir - Alto

February 2024 - Until Now

I contribute to the harmonic structure of choral music by supporting the soprano and tenor sections with depth and balance. Skilled in sight-reading, pitch accuracy, and harmonizing, I am able to blend seamlessly with other voices while maintaining the integrity of the piece.

Achievements

2023

1. Bronze Medal - Unscrambler Team [QCC]

“Increasing Productivity Line Countec Bottle”

Increased Productivity, Reduced Manpower, and Reduced Manhour

2. Platinum Medal - Wonder [QCI]

Helped operator to win 1st Rank, Reduced reject rate of secondary box of Diapet

2024

1. Bronze Medal - TBI TEAM [QCP]

“Cost Reduction of Primary Packaging of Imboost Group”

Cost Reduction, Effectivity of the machine

2. Bronze Medal - SAM-4S TEAM [QCC]

“Optimization of Envelope Sam-Pack Machine”

Increased Productivity, Reduced Manhour, Reduced Manpower, Reduced Used of PM, Reduced Reject PM, etc

3. Silver Medal - CseDW TEAM [QCP]

“Optimization of Primary and Secondary Packaging Process of Imboost Force Group”

Increased Productivity, Reduced Manhour, Reduced Manpower, Reduced Used of PM, Reduced Reject PM, etc

4. Gold Medal - Countex Team [QCC]

“Optimization of Packaging Run Time of Fitkom Group”

Reduced Manhour, Reduced Runtime, Effectivity of Countec Machine

5. Platinum Medal - Imboost (Env) [QCI]

Helped operator to win 1st Rank, Reduced reject rate of secondary packaging of envelope of Imboost Group

Skills & Others

- Hard Skills** : Ms. Office, SAP, Oracle
- Soft Skills** : Communication, Teamwork, Time Management, Organization skills, Critical and Analytical Thinking, Leadership
- Languages** : English and Indonesian