

Dimas Arya Mada Saputra

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Summary

I'm a highly adaptable, fast-learning, and detail-oriented QA professional with a strong passion for delivering high-quality outcomes in every project. With experience in both engineering and technology. I thrive in fast-paced settings that demand precision, critical thinking, and ownership. I bring a quality-first mindset to every task, quickly grasp new tools and processes, and consistently collaborate across teams to ensure smooth, reliable product delivery. My commitment to continuous learning and process improvement drives me to always go beyond expectations and deliver results that last

Experience

Software QA Engineer

HSBC - Jakarta

Apr 2023 - Present

1. **Onshoring Project** – Migrated credit card systems and databases from offshore to Indonesia, aligning with compliance standards and enabling customer-level credit limit features to support business growth.

- Tested core credit card features, including loan, interest, and account lifecycle
- Verified data migration accuracy and supported post-go-live validation
- Managed UAT defects and validated change requests in production
- Collaborated with cross-functional teams (Product, Dev, Ops) throughout testing and defect cycles

2. **STP Origination** – Automated the credit card application process from submission to approval through Straight Through Processing (STP).

- Developed and executed test cases for UAT, pilot phases, and production rollout
- Involved in API-driven system integrations, validating field-level data mapping and end-to-end data flow between internal systems and third-party platforms.
- Worked closely with Product, Development, and Regulatory teams to resolve issues and align deliverables

3. **Contactless Credit** – Enabled contactless credit card transactions via EDC terminals.

- Conducted testing using VISA and Mastercard simulators (VISA POS / MAS)
- Validated transaction limits, system responses, and edge case scenarios
- Tracked and resolved bugs in alignment with product requirements
- Worked with Product team to ensure the feature met all expected outcomes

4. **Velocity** – Launched a feature allowing customers to set and manage their own monthly credit limits.

- Built and executed test cases for approval flows and exception handling
- Performed regression testing and ensured timely defect resolution

5. **Contactless Debit** – Rolled out contactless capabilities for debit cards to improve transaction efficiency.

- Supported project timeline tracking and milestone adherence
- Led weekly coordination meetings with IT, Product, and vendors
- Managed issue escalation and ensured timely, on-track delivery

Owner Surveyor

PT. Ben Santosa - Surabaya

Oct 2022 - Nov 2022 (2 months)

- Led a team of three person to supervise the reparation of a Ro-Ro ship, ensuring adherence to the repair list with a 100% rate of reparation accomplishment.
- Communicated between the ship's consultant and the shipyard representative, ensuring timely completion of all reparations within the specified timeline.



Electrical Outfitting - Intern

Hyundai Samho Heavy Industries Co.,Ltd.- South Korea

Dec 2021 - Feb 2022 (3 months)

- Designed and modeled seats for electrical equipment and lighting
- Crafted detailed designs and models for cable ways, cable trays, and other cable bars
- Provided comprehensive information models for all electrical seating, cable trays, and related cable bars
- Executed all tasks utilizing the AVEVA Program



Hull Structure Engineer - Intern

Orela Shipyard - Surabaya

Feb 2021 - Mar 2021 (2 months)

- Design and calculate the construction profile in midship section of tug boat according to the BV (Bureau Veritas) rules classification.

Education



Institut Teknologi Sepuluh Nopember (ITS)

Bachelor's degree, Naval Architecture

2018 - 2022



Mokpo National University

Bachelor's degree, Naval Architecture and Marine Engineering

Aug 2018 - Aug 2022

Skills

Defect Tracking • Manual Testing • User Acceptance Testing • Project Management • Defect Life Cycle • Software Development Life Cycle (SDLC) • Functional Testing • Attention to detail