

Agung Oktodarsono

Training

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DKI Jakarta, Indonesia



October 07th, 1992 | Single

SUMMARY

Professional with over 6 years of experience in corporate training and human resource development, with responsibility for designing, delivering, and evaluating nationwide training programs. Skilled in training delivery, instructional design, training needs analysis (TNA), learning management systems (LMS), and data-driven performance evaluation. Supported by strong communication, leadership, and adaptability. Holds a Bachelor's degree in Counseling Education from UNIKA Atma Jaya.

WORK EXPERIENCES

Home Credit Indonesia

Risk Trainer | Jan 2019 – September 2025

- Delivered onboarding and refresh training for desk & field collectors nationwide.
- Improved training content for better comprehension and field application.
- Worked with TLs and QA to identify performance gaps and create learning support.

Achievement

- Best Trainer Award – Q4 2023 (Risk Division)

Priadi Fingerprint Test

Counselor | Sept – Dec 2018

- Conducted Fingerprint test to all clients
- Interpret all psychology test results and discuss concerns or topics that will be discussed.
- Gave counseling session based on Client concern after discussed

PT Sinergi Talenta Utama

Recruitment Specialist | Dec 2017 – Sept 2018

- Handled end-to-end recruitment and led psychological test processes (DISC, WPT, Kraepelin), as well as conducted interviews using BEI and STAR Method.
- Delivered client-based training for new hires.
- Maintained recruitment/training data and supported cross-department activities.

HR Training | Aug – Nov 2017

- Delivered Training for outsourcing participants based on Client needs.
- Collaborated with Account Manager to discuss with clients like Man power planning, training plan, and all syllabus needed.

- Maintained recruitment/training data and supported cross-department activities with Recruitment Manager.

PT Pasaraya Tosersajaya
Operations Supervisor

Oct 2015 – Jun 2017

- Managed book counter operations and supplier coordination.
- Created and analyzed MTD/YTD sales reports.
- Supervised and evaluated sales assistant performance.

VOLUNTEER EXPERIENCE

Keuskupan Agung Jakarta

Volunteer Staff | May – Sept 2015

- Visited school under Keuskupan Agung Jakarta to give questionnaire and counseling programs.
- Made a report and evaluate the result after visiting via excel and power point.

PROJECT EXPERIENCES

- Bottom Performer Project
- Adhoc Training for All Buckets
- Palu Regional Support Project
- New Call Flow Implementation
- 3 Month Secondment to CRM Division

HARD SKILLS

Training Delivery, Microsoft Office (Word, Excel, Power Point), Zoom, Microsoft Teams, Google Sheet, Canva, Training & Coaching, TNA, Instructional Design, LMS usage, Public Speaking, Data Reporting, Psychological Assessment, Data Management, Report Analysis.

SOFT SKILLS

Strong Communication, Leadership, Adaptability, Problem Solving, Team Collaboration, Time Management, Analytical Thinking, Interpersonal Skills, Attention To Detail, Initiative, Empathy.

LANGUAGES

Bahasa : Native
 English : Advanced

EDUCATION

UNIKA Atma Jaya
 Bachelor of B.Ed. in Counseling
 GPA 3.33 / 4.00 | 2015

TRAININGS & CERTIFICATION

- Ms. Excel For Trainer | 2025
- Certified Corporate Trainer | 2023
- Certified Trainer – BNSP | 2022
- Kelas Siap Menjadi HR Staff | 2022
- Presentation Power | 2020
- Job Analysis and Job Evaluation Based on Business | 2019