

JENNIFER JUWONO

+6289688962716 | jennijuwono@gmail.com | Bintaro Jaya, Tangerang Selatan, Banten | Open for opportunity across the cities

I have internship experience in the pharmaceutical industry and clinical pharmacy, with a strong interest in regulatory affairs, research & development, quality assurance, and quality compliance. Through my undergraduate thesis research, I have developed specialized knowledge in solid dosage form formulation, which has strengthened my understanding of pharmaceutical product development.

Work Experiences

University of Indonesia Hospital - Depok, Indonesia

Sep 2025 – Oct 2025

Pharmacist Intern

- Provided comprehensive clinical pharmacy services including drug information consultation, prescription review and dispensing, patient counseling, and therapeutic drug monitoring.
- Participated in ward rounds to optimize medication therapy and conducted adverse drug reaction (ADR) monitoring to ensure patient safety.
- Delivered health education programs to patients and community members regarding medication use and disease management.
- Managed procurement and inventory control of pharmaceuticals, medical devices, and medical consumables in accordance with hospital formulary and regulatory standards.
- Gained hands-on experience in hospital pharmacy practice, clinical pharmacy services, and pharmaceutical supply chain management in healthcare settings.

PT Merck, Tbk - Jakarta, Indonesia

July 2025 – Aug 2025

Quality Assurance Intern

- Contributed to quality management systems by preparing Product Quality Reviews (PQRs) to evaluate manufacturing performance and product quality trends.
- Conducted deviation trend analysis to identify recurring issues and support continuous improvement initiatives.
- Participated in customer complaint investigations by analyzing root causes and implementing corrective and preventive actions (CAPA).
- Performed gap assessments to evaluate compliance with Good Manufacturing Practice (GMP) standards and regulatory requirements.
- Developed practical knowledge of pharmaceutical quality systems, quality risk management, and regulatory compliance in pharmaceutical manufacturing.

PT Global Chemindo Megatrading - Bekasi, Indonesia

Jun 2025

Quality Compliance Intern

- Ensured compliance of incoming pharmaceutical raw materials with ordered specifications through systematic verification and documentation review.
- Conducted daily quality control monitoring of warehouse facilities including temperature and humidity parameters to maintain optimal storage conditions.
- Performed warehouse mapping and layout optimization to prevent material degradation during storage.
- Verified completeness and accuracy of all accompanying documentation for received goods, ensuring regulatory compliance and traceability.
- Gained comprehensive experience in pharmaceutical supply chain quality assurance, Good Distribution Practice (GDP), and storage management of pharmaceutical raw materials.

PT Kimia Farma Apotek - Banten, Indonesia

May 2025

Pharmacist Intern

- Provided patient-centered pharmaceutical care services including drug information consultation, prescription review and dispensing, and patient counseling on medication use and safety.
- Performed pharmaceutical compounding to prepare customized medications according to prescribed formulations and quality standards.
- Managed inventory control and procurement processes while ensuring proper medication storage conditions compliant with regulatory requirements.
- Developed practical skills in community pharmacy operations, patient communication, and pharmaceutical preparation techniques.

Cengkareng Community Health Center - Jakarta, Indonesia

Apr 2025

Pharmacist Intern

- Provided comprehensive pharmaceutical care services including drug information consultation, patient counseling, and therapeutic drug monitoring.
- Conducted prescription review and assessment to ensure medication safety and appropriateness.
- Delivered health education programs and community outreach activities to promote rational drug use and disease prevention.
- Learned about government pharmaceutical supply chain operations including procurement planning and proper medication storage according to regulatory standards.
- Gained hand-on experience in primary healthcare pharmacy practice, patient communication, and clinical pharmacy services.

Atma Jaya Catholic University of Indonesia - Jakarta, Indonesia	Feb 2024 – July 2024
<i>Laboratory Assistant for Solid Dosage Formulation and Technology</i>	
• Collaborated as part of a peer tutor team in the solid dosage formulation and technology laboratory. • Assisted in maintaining orderly, organized, and efficient laboratory sessions to ensure timely completion of practical work. • Acquired laboratory skills in operating equipment used in solid dosage formulation.	

PT Lapi Laboratories - Banten, Indonesia	July 2023 – Aug 2023
<i>Quality Control – Compliance Intern</i>	
• Work on the specification document and test material procedure document of materials such as active pharmaceutical ingredients and excipients in accordance with the compendium (Indonesia Pharmacopeia, USP, British Pharmacopeia, etc) • Prepare matrix document comparison between the applicable standard operating procedures and the compendium.	

Volunteer COVID-19 Vaccine - Jakarta, Indonesia	April 2021 – May 2021
<i>Vaccine Storage Management & Usher</i>	
• Ensuring the vaccine is stored at the correct temperature and place to prevent damage also assists in guiding patients	

Education Level

University of Indonesia - Depok, Indonesia	Feb 2025 - Present
<i>Pharmacist Professional Education Program</i>	
Atma Jaya Catholic University - Jakarta, Indonesia	Aug 2020 - Aug 2024
<i>Bachelor Degree in Pharmacy, 3.49/4.00</i>	
• Previously worked part-time as a laboratory assistant for Solid Dosage Forms Formulation & Technology Lab	

Organisational Experience

Pharmacy Student Association	Feb 2023 - Feb 2024
<i>Member of Senior Advisor - Treasurer</i>	
• Led the team with 2 members of treasurers, maintaining communication and coordination across members during the term of office • Collaborating in a team that successfully executed 6 projects during the term of office and ensuring all members of the organization feel comfortable and positively develop personally while engaging in organizational dynamics	
Festival Jabodelata	Nov 2021 - Mar 2022
<i>Member of Publication, Social Media, and Documentation Division</i>	
• Contribute to the overall theme of the event, design social media content, and create merchandise design • Successfully produced 2 project videos (end-to-end process), designed 5 merchandises, and produced 30+ social media content. These are huge milestones as this is the first collaboration between Pharmacy Student Association and ISMAFARSI also the first Festival Jabodelata	

Skills, Achievements & Other Experience

- **Hard Skills:** (Technical) Video Editing, Content Writing, Content Creation, and Minor in Graphic Design.
- **Hard Skills:** (Software) Canva, Pro Create, Wondershare Filmora, Microsoft Office, and Google Suite (Docs, Spreadsheet, and Slide)
- **Language:** Indonesian (Native), English (IELTS – Oct 2024 with overall band score: 7.0)
- **Soft Skills:** Communicative, Organized, Collaborating in a team, Good time management
- **Projects** (2024): Involved in the research on ‘Improving Skin Health Awareness Among Students of Methodist High School North Jakarta Through Health Promotion Activities’