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PROFILE

Software Quality Assurance Engineer with 2 years of experience in manual testing, including web and API testing across enterprise systems. Proficient in end-to-end testing, functional testing, regression testing, and UAT to improve software quality and minimize production issues. Skilled in API testing using Postman, database validation using SQL, and defect tracking using JIRA. Familiar with Agile environments and capable of handling complex system migration and multi-environment testing.

WORK EXPERIENCE

Software Quality Assurance - PT Bank Rakyat Indonesia

May 2024 – May 2026

- Executed end-to-end, functional, regression, and UAT testing within the Transactional Banking Team for enterprise web applications, including QLola Internet Banking and QCash Management, ensuring the quality of critical financial transaction processes and complex system integrations.
- Supported functional and regression testing for the QLola IB Token application, validating business flows, verifying defect fixes, and supporting release readiness.
- Performed API testing to validate data consistency across integrated systems, utilized SQL queries for data patching, validation, and defect reproduction, and analyzed application logs to investigate issues and support root cause analysis.
- Contributed to enterprise system migration projects through end-to-end validation of business flows, integrations, and release quality
- Identified, documented, and tracked defects using JIRA while collaborating with developers and business teams to resolve critical issues efficiently
- Conducted testing across Development, Staging, Pilot, and Production environments to minimize production defects and deployment risks
- Worked within Agile and SDLC environments, adapting to changing requirements, urgent issue handling, and fast-paced release cycles while maintaining testing quality and delivery timelines

IT Bootcamp BRI Batch 2 - PT Bank Rakyat Indonesia

Feb 2024 – May 2024

- Completed an intensive QA bootcamp with hands-on projects focused on web test automation using Katalon Studio
- Supported the transactional banking team as a QA Intern for 2 months, assisting SIT activities for foreign exchange conversion features
- Performed UAT, end-to-end testing, API validation, and release documentation preparation to support feature deployment
- Identified, documented, and tracked defects using JIRA while validating API responses with Postman

EDUCATION

Jakarta State Polytechnic

Aug 2019 – Oct 2023

Bachelor of Applied Electrical Engineering - GPA 3.45/4.00

SKILLS

Skill : API Testing, Basic SQL Query, Basic Automation Test, End to End Testing
Tools : Jira, Confluence, Postman, HeidiSQL, Katalon, Swagger UI, Kibana
Language : Indonesia and English (55/90 PTE)