

# TRACY FRANZESKA

## Apothecary

[franzeskatracy@gmail.com](mailto:franzeskatracy@gmail.com) | [linkedin.com/in/tracy-franzeska](https://www.linkedin.com/in/tracy-franzeska) | +6285773854799 | Tangerang, Banten

---

### SUMMARY

Licensed Pharmacist with experience as a QC Supervisor at PT Nulab Pharmaceutical, specializing in in-process and finished goods quality oversight throughout the manufacturing lifecycle. Experienced in reviewing 60+ batch manufacturing records, evaluating IPC results against specifications, and leading deviation investigations including root cause analysis and CAPA implementation to ensure product safety and compliance.

Skilled in handling patient complaint investigations, packaging material conformity checks, artwork and proof print review, supplier complaint resolution, and toll manufacturing product monitoring to ensure adherence to CPOB and applicable regulatory standards. Possesses cross-industry regulatory knowledge in pharmaceuticals, cosmetics, and food through Regulatory Affairs training (BPOM & Halal).

Collaborative professional with experience working closely with QA, QC, Production, PPIC, and Distribution teams to maintain end-to-end quality compliance. Strong in technical reporting, data analysis, and distribution monitoring ( $\pm 100$  items/day), with a detail-oriented mindset and commitment to regulatory compliance and continuous quality improvement.

### EXPERIENCE

#### PT Nulab Pharmaceutical Indonesia – Tangerang, Indonesia

Quality Control Supervisor (June 2022 - present)

- Reviewed 60+ batch manufacturing records and in-process control (IPC) results toward approved specifications, ensuring accurate documentation and full compliance with company quality standards and regulatory requirements.
- Prepared deviation reports, conducted root cause analysis, and established appropriate CAPA (Corrective and Preventive Actions) to resolve issues effectively and prevent recurrence.
- Coordinated inspection scheduling for incoming finished goods (toll manufacturing) and prepared sampling documentation for raw and packaging materials, ensuring controlled, systematic, and procedure-compliant material receipt processes.
- Reviewed packaging material specifications, evaluated artwork and proof prints, and prepared supplier complaint reports in case of deviations to maintain packaging quality and minimize risk of labeling or compliance errors.
- Conducted patient complaint investigations and delivered technical briefings to IPC personnel to strengthen documentation practices, improve product quality, and enhance team competency.

#### PT Holistic Bio Medicine – Purwakarta, Indonesia

Student Intern (April 2021 – May 2021)

- Collaborated closely with the Production team to ensure manufacturing processes were executed in accordance with established procedures and production targets, maintaining operational efficiency and consistent product quality.
- Worked with a team of 3+ PPIC personnel in production planning and inventory control, ensuring material availability and optimized production scheduling while minimizing the risk of delays.
- Supported coordination with QC and QA teams in quality control activities and product evaluation processes, ensuring all production stages complied with applicable quality standards and regulatory requirements.

#### Apotek Ummi – Bogor, Indonesia

Student Intern (March 2021)

- Contributed to the provision of pharmaceutical care for 10+ patients, ensuring safe, effective, and clinically appropriate pharmacotherapy based on individual patient conditions.
- Assisted in monitoring medication use, identifying potential drug interactions and adverse effects to minimize medication errors and enhance patient safety.
- Provided medication counseling and education to patients, improving treatment adherence and supporting positive therapeutic outcomes.

#### PT Kimia Farma Trading & Distribution – Tangerang, Indonesia

Student Intern (February 2021)

- Supported logistics, supply chain, and warehouse operations by coordinating daily inbound and outbound goods flow ( $\pm 100$  items/day), ensuring smooth and efficient distribution processes.
- Assisted in receiving, storage, and dispatch activities by verifying physical goods and documentation accuracy across 50+ transactions per week, maintaining inventory accuracy and stock integrity.
- Monitored and administered warehouse activities, including stock recording and system data updates, to ensure organized, controlled, and well-documented operations.

**EDUCATION**

- **Pancasila University (2020 - 2021)**  
Profession Apothecary
- **Pancasila University (2016 - 2020)**  
Bachelor of Pharmacy  
Thesis: The Effect of Reactant and Catalyst Concentrations on the Synthesis of 1,5-bis(3'-ethoxy-4'-hydroxyphenyl)-1,4-pentadien-3-one (EHP) and Antimicrobial Activity Evaluation.

**SKILLS**

- Deviation Management & CAPA Implementation
- Regulatory Affairs (Pharmaceutical, Cosmetic & Food Industries)
- Regulatory Documentation & Dossier Review
- Pharmacovigilance & Complaint Investigation
- Supplier Qualification & Material Compliance Evaluation
- Good Manufacturing Practices (CPOB / GMP) Compliance
- Quality Control & In-Process Control (IPC) Evaluation
- Regulatory Compliance Monitoring & Audit Support
- Logistics & Distribution Quality Compliance
- Technical Reporting & Data Analysis
- Production Planning & Inventory Control
- Sampling & Incoming Material Inspection

**CERTIFICATIONS & TRAINING**

- Cara Distribusi yang Baik (CDB) untuk Alat Kesehatan – PT Rasi Latih Nusantara, 2026.
- Cara Pembuatan Obat yang Baik (CPOB) 2024 – PT Rasi Latih Nusantara, 2025.
- Regulatory Affairs (BPOM, HALAL) in Pharmacy Industry – PT Teman Group, 2024.
- Regulatory Affairs (BPOM, HALAL) in Cosmetics Industry – PT Teman Group, 2024.
- Regulatory Affairs in Food Industry – PT Teman Group, 2024.