

NAZA SUHAILA

082360631107 | nazasuhaila15@gmail.com | [linkedin.com/in/naza-suhaila-0110461b9](https://www.linkedin.com/in/naza-suhaila-0110461b9)
Medan, North Sumatera

SUMMARY

Licensed Pharmacist graduated from Universitas Sumatera Utara with a strong commitment to developing a long-term career in the pharmaceutical industry, particularly in Quality Assurance, Quality Control, and Production. Internship experienced in supporting GMP (CPOB) compliant manufacturing operations, including batch record review, in process control (IPC) monitoring, deviation handling, and CAPA documentation within a structured Quality Management System (QMS). Demonstrates solid understanding of regulatory compliance, documentation control, and data integrity principles essential in regulated environments. Technically supported by hands-on analytical experience using UHPLC and UV–Vis spectrophotometry, including sampling procedures and method validation parameters aligned with QC standards. Highly detail-oriented, analytical, and proactive, with the ability to work collaboratively across functions to ensure product quality, operational efficiency, and continuous improvement in pharmaceutical manufacturing processes.

EDUCATION

Universitas Sumatera Utara Pharmacist	2025 – Present (GPA: 4.00/4.00)
Universitas Sumatera Utara Bachelor’s Degree – Pharmacy	2020 – 2024 (GPA: 3.29/4.00)

PROFESSIONAL EXPERIENCE

PT. Dankos Farma – East Jakarta Pharmacist Intern - Quality assurance Department	Jul – Aug 2025
- Observed and evaluated the implementation of GMP (CPOB) across ±5 production areas, including hygiene monitoring, line clearance, and process validation activities, contributing to 100% compliance with internal audit standards during the internship period. - Reviewed production-related documents such as batch manufacturing records and QC testing reports to verify accuracy, completeness, and compliance before product release. - Assisted in conducting In-Process Control (IPC) checks on critical parameters (weight variation, temperature, humidity, and mixing time) for ±10 production batches per week, and participated in deviation investigations to identify root causes and recommend corrective actions. - Contributed to CAPA (Corrective and Preventive Actions) documentation, coordinated with QA staff, and supported verification of corrective actions to ensure long-term system improvements.	
Islamic Hospital Jakarta Cempaka Putih Pharmacist Intern	Sep – Oct 2025
- Delivered clinical pharmacy and dispensing services supporting ±300 patients per day, ensuring timely and accurate preparation of medications for both inpatient and outpatient units. - Performed comprehensive prescription screening to evaluate therapeutic appropriateness, detect potential drug interactions, and ensure medication safety. - Provided drug information services (PIO/DIS) to patients and healthcare staff and assisted in medication reconciliation to ensure continuity of therapy across care settings. - Participated in compounding, sterile and non-sterile preparation, and documentation of clinical pharmacy activities in alignment with hospital pharmacy standards.	
Kimia Farma Pharmacy 542 - Tembung Pharmacist Intern	May 2025
- Provided direct prescription services and medication counseling for ±30 patients per day, ensuring accuracy in drug selection, patient identification, dosage determination, and therapy appropriateness. - Performed routine stock audits, monitored items nearing expiry, and supported procurement planning to maintain optimal inventory levels. - Assisted pharmacists in dispensing, medication preparation, and over-the-counter consultations to support efficient pharmacy operations. - Ensured adherence to standard pharmacy service procedures by implementing proper documentation and maintaining service quality for patient satisfaction.	
UPT Puskesmas Simalingkar - Medan Pharmacist Intern	Apr 2025
- Delivered comprehensive pharmaceutical services to ±80 patients per day, including prescription evaluation, dispensing, counseling, and ensuring safe and rational medication use. - Conducted routine stock monitoring and collaborated with the managing pharmacist to manage supply needs, prevent stock-outs, and maintain ideal storage conditions. - Participated in community health initiatives such as health education sessions, anemia prevention campaigns, and distribution of iron–folic acid tablets to targeted groups. - Supported documentation of daily pharmaceutical activities, assisting in preparing service reports and contributing to quality improvement within the primary healthcare center.	

- Ensured the proper and compliant distribution of pharmaceutical products and medical devices by monitoring adherence to Good Distribution Practices (GDP), including temperature control and documentation accuracy across distribution channels.
- Conducted routine inspections on product quality, packaging integrity, and expiry dates while maintaining precise stock records to support inventory accuracy and prevent medication shortages.
- Managed administrative tasks by organizing, validating, and archiving invoices, delivery notes, and warehouse documents to ensure traceability and audit readiness.
- Collaborated with warehouse staff to monitor storage standards, identify discrepancies in stock movement, and assist in corrective actions to maintain operational compliance.

- Coordinated a healthcare waste management training program for approximately 25–40 participants per session, ensuring 100% operational readiness and alignment with national regulatory standards.
- Developed competency-based training modules aligned with SOPs, contributing to a 20–25% increase in post-training assessment scores and strengthening compliance implementation in healthcare facilities.
- Evaluated approximately 100 participants, prepared analytical reports with actionable recommendations, and supported continuous quality improvement and risk mitigation initiatives..

- Supported ±10–12 laboratory practical sessions per semester for ±30–40 students per class by preparing reagents, plant specimens, and instructional materials, ensuring 100% readiness and smooth execution of academic activities.
- Guided students during laboratory activities, assisting with identification of plant morphology, extraction processes, and analysis of pharmacognostic characteristics.
- Maintained laboratory documentation, specimen labeling, equipment inventory, and ensured proper handling and storage of biological materials to support academic quality.
- Enforced laboratory safety protocols, monitored student compliance, and ensured all practical sessions adhered to established academic and safety standards.

PROJECT

Final Thesis (Score A): “*Determination of Apigenin and Quercetin Levels in Hydroalcoholic Extract of Poguntano Herb (Picria fel-terrae Lour.) Using UHPLC Method*”

- Conducted quantitative analysis of apigenin and quercetin in hydroalcoholic extracts using UHPLC, supported by UV–Vis spectrophotometry for preliminary profiling, ensuring high analytical accuracy and reproducibility.
- Performed end-to-end analytical procedures including sample preparation, method optimization, chromatographic parameter adjustment, and validation (accuracy, precision, linearity, and repeatability) in accordance with laboratory quality standards.
- Demonstrated strong competency in instrumental analysis, data interpretation, and laboratory quality standards.

ORGANIZATION EXPERIENCE

- Assisted in organizing religious and educational activities, including event preparation, participant coordination, and basic documentation.
- Supported committee work by helping plan study sessions and community outreach programs to strengthen student engagement.

SKILLS

QUALITY & PHARMACY OPERATIONS SKILS : Strong understanding of Good Manufacturing Practice (GMP/CPOB) and Quality Management System (QMS) principles, with experience in SOP implementation, batch record documentation and review, deviation and CAPA support, as well as risk assessment and compliance monitoring. Familiar with in-process control (IPC), data integrity principles, and documentation control to ensure consistent quality standards and regulatory compliance within pharmaceutical manufacturing environments.

ANALYTICAL & TECHNICAL SKILLS : Proficient in laboratory instrumentation including UHPLC and UV–Vis spectrophotometry, with experience in sampling, sample preparation, and analytical method validation (accuracy, precision, linearity). Skilled in data recording, traceability management, and basic statistical analysis to ensure reliable, reproducible, and compliant laboratory results.

PERSONALITY SKILLS : Leadership, Communication, Problem Solving, Adaptability, Analytical & Strategic Thinking, Diligence and Attention to Detail, Time Management, Ability to Work Under Pressure, Team Collaboration and Creativity.

SOFTWARE : Microsoft Office (Word, Excel, PowerPoint), Google Workspace (Docs, Sheets, Slides), SPSS, Canva.

LANGUAGE SKILL

- Indonesia (Native)
- English (Intermediate)