

RAHMAT HIDAYAT

• Quality Assurance • Quality Control • Assistant Director
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SUMMARY

Results-driven professional with over 5 years of progressive experience across chemicals, pharmaceuticals, and automotive industries. Dedicated to assuring product quality, regulatory adherence, and ongoing process. I have a strong track record of leading QA teams, managing ISO, and internal audits, and implementing robust CAPA and deviation processes to drive continuous improvement.

My expertise spans across process validation, SOP development, risk management, and cross-functional collaboration to ensure consistent product quality and regulatory alignment. I am passionate about building a culture of quality, enhancing operational efficiency, and supporting business goals through strategic quality initiatives.

WORK EXPERIENCE

Quality Assurance Analyst Staff, KAO Indonesia Chemicals

Aug 2019 – Present

- Managing quality process in production, procurement, and inspection using SAP S/4 HANA
- Conduct qualitative and quantitative analysis of raw materials, in-process samples, and finished products using HPLC, UV-Vis, and FTIR.
- Prepare comprehensive technical reports and ensure accurate data entry in Power Apps and Power BI.
- Adhere to GMP standards while maintaining meticulous documentation of all lab activities.
- Participate in internal audits and support regulatory inspections.
- Maintaining high-quality documentation, including SOPs, COAs, deviation reports, and inspection protocols, with a focus on traceability and audit readiness.
- Prepare and sterilize media, reagents, and culture plates under aseptic conditions.
- Participate in equipment calibration and maintain up-to-date lab documentation in compliance with GMP.

Quality Control Staff, Exedy Manufacturing Indonesia

Jan 2018 – May 2019

- Performed visual and dimensional inspections of incoming, in-process, and finished products to ensure adherence to specifications and quality standards.
- Performed precision measuring tools (e.g., calipers, micrometers, gauges) to check product dimensions.
- Collaborated with Quality Assurance and Production teams to continuously improve quality systems and reduce defect rates.
- Identify and report recurring quality issues and assist in root cause analysis.
- Maintained accurate records of inspection results, defect trends, and testing procedures for audit purposes.
- Identifying and control quality issues, improving process, collaborating with cross-functional teams.

Quality Control Staff, Yamaha Motor Parts Manufacturing Indonesia

Nov 2015 – Oct 2017

- Performed dimensional checks using micrometers, calipers, CMM, and other precision tools.
- Maintained accurate records of inspection results, defect trends, and testing procedures for audit purposes.
- Identifying and control quality issues, improving process, collaborating with cross-functional teams.
- Performed visual and dimensional inspections of incoming, in-process, and finished products to ensure adherence to specifications and quality standards.
- Collaborated with engineering and production teams to resolve quality issues
- Supported internal audits (ISO, customer audits, etc.).

BUSINESS EXPERIENCE

Assistant Director of Operations, Medika Farma Nusantara

Jan 2023 – Des 2024

- Assist the Director of Operations in managing pharmacy operations, ensuring compliance with healthcare regulations.
- Oversee daily pharmacy workflows, including medication dispensing, inventory management, and quality control.
- Implement process improvements to optimize pharmacy efficiency, reduce errors, and enhance patient safety.
- Coordinate with clinical, procurement, and administrative teams to streamline operations and support pharmacy services.
- Lead staff training programs focused on regulatory compliance, operational protocols, and customer service excellence.
- Manage vendor relationships and negotiate contracts for pharmaceutical supplies and equipment.
- Support budgeting, forecasting, and cost control efforts to ensure fiscal responsibility and operational sustainability.
- Ensure adherence to Kemenkes RI, and state pharmacy laws and guidelines.

EDUCATION

Bachelor of Degree in Faculty of Economics & Business

Management Major

Universitas Pelita Bangsa

ADDITIONAL INFORMATION

- **Technical Skills:**
 - ERP Systems : SAP S/4HANA
 - Data Analytics : Power BI, Power App, MS Office, 7 QC Tools.
 - Instrument Analyst : HPLC, GC, FTIR, UV-Vis, CMM, Measuring Tools.
 - Document Management : Adobe Acrobat, Illustrator, InDesign, Photoshop.
- **Leadership Skills:**
 - Team Management : Leading and Mentoring junior chemist analyst, Managing pharmacy operations.
 - Cross-Functional Collaboration : Coordinating with the other division teams.
 - Innovation : Engage in the QCC program continuously also making suggestions to be implemented.
- **Language Skills:** English, Bahasa

PORTOFOLIO

KAO Indonesia Chemicals

as Senior Quality Assurance Staff



Medika Farma Nusantara

as Assistant Director of Operations



Exedy Manufacturing Indonesia

as Quality Control Staff



Yamaha Motor Parts Manufacturing Indonesia

as Quality Control Staff

