

Hiring Manager
PT Mersifarma
Sukabumi, Indonesia

Dear Hiring Manager of PT Mersifarma,

I am writing to express my strong interest in the Production Supervisor position at PT Mersifarma. As a pharmacist with hands-on experience in pharmaceutical manufacturing and technical services, I am eager to contribute my production knowledge, technical expertise, leadership capabilities, and problem solving skills to support efficient, compliant, and high quality manufacturing operations as a Production Supervisor at PT Mersifarma.

In my previous role as a Production Line Pharmacist at PT Inna Pharmaceutical Industry, I was directly involved in daily pharmaceutical and cosmetic manufacturing operations and supervised and organized the activities of more than 50 production operators across semi-solid manufacturing processes. I conducted in-process control (IPC), ensured compliance with GMP/CPOB and internal quality requirements, performed finished goods reconciliation and yield verification, and reviewed batch manufacturing and packaging records to ensure data integrity, completeness, and regulatory compliance. I also served as a Subject Matter Expert for training and qualification programs, developed training materials, and assessed personnel competency to support operational excellence.

My experience as a Technical Services Supervisor at Kalbe Consumer Health (PT Bintang Toedjoe) further strengthened my ability to support production from a technical and process oriented perspective. In this role, I managed production troubleshooting, root cause analysis, and CAPA for technical services-related deviations. I also coordinated raw material and packaging material diversification and worked closely with Production, Quality Assurance, Quality Control, and Regulatory Affairs teams to support process optimization, technology transfer, and continuous improvement initiatives.

I am particularly interested in this position because its responsibilities closely align with my experience in production operations, process monitoring, quality compliance, troubleshooting, personnel supervision, and continuous improvement. I am highly motivated to further develop my career in pharmaceutical production management and believe that my combination of hands-on manufacturing experience and technical services exposure would enable me to effectively support production planning and execution while maintaining appropriate standards for process duration, product quality, and operational effectiveness.

PT Mersifarma is also a company that strongly interests me as I pursue my career in the pharmaceutical manufacturing industry. Since my university years, I have aspired to build a career in a reputable pharmaceutical company where I can apply my pharmaceutical knowledge and contribute directly to manufacturing excellence. Therefore, this opportunity is particularly meaningful to me, as it would allow me to contribute my existing experience while continuing to grow professionally in a Production Supervisor role.

I am a results-driven, detail-oriented, adaptable, and responsible professional with strong leadership, communication, analytical, problem-solving, and teamwork skills. I am comfortable working in a fast-paced manufacturing environment and am committed to maintaining quality and compliance while supporting productivity and achieving operational targets.

I would welcome the opportunity to contribute to PT Mersifarma and to further develop my career within its Production Department. I would be grateful for the opportunity to discuss how my background, experience, and motivation can contribute to your production operations and team.

Thank you for your time and consideration. I look forward to the opportunity to discuss my qualifications further.

Sincerely,

Oen Sanata
North Jakarta, Indonesia
+62 857 2873 5485
oensanata07@gmail.com
LinkedIn: [linkedin.com/in/oensanata/](https://www.linkedin.com/in/oensanata/)

Oen Sanata

North Jakarta, Indonesia 14240 | +6285728735485 | oensanata07@gmail.com

<https://www.linkedin.com/in/oensanata/>

Experienced in Production | Technical Services | Public Relations | Fundraising and Sponsorship | Master of Ceremony

About Me

Fresh graduate pharmacist from the Faculty of Pharmacy, Universitas Gadjah Mada (UGM), with hands-on experience in pharmaceutical and cosmetic manufacturing as a Technical Services Supervisor and Production Line Pharmacist. Previously experienced in production; technical services; regulatory affairs; quality assurance; management, distribution, and marketing of drugs; public relations; fundraising and sponsorship division; and master of ceremonies. Results driven and detail oriented professional with proven leadership and team management skills, seeking to leverage operational expertise and people management capabilities in a Production Supervisor role to drive productivity, ensure regulatory compliance, and foster continuous improvement in manufacturing performance.

WORK EXPERIENCE

Kalbe Consumer Health (PT. Bintang Toedjoe) - East Jakarta, Indonesia

Jun 2026 - Aug 2026

Technical Services Supervisor (Full Time)

- Managed raw material and packaging material diversification by coordinating cross functional evaluations to ensure compliance with quality, regulatory, and manufacturing requirements.
- Managed Corrective and Preventive Action (CAPA) for Technical Services related deviations, root cause analysis, and effectiveness verification.
- Reviewed stability protocols and stability reports for trial and commercial products to ensure data integrity, regulatory compliance, and product quality throughout the product lifecycle.
- Collaborated with the Production, Quality Assurance, Quality Control, and Regulatory Affairs team to support process optimization, technology transfer, and continuous improvement initiatives.
- Managed troubleshooting for production issues, identifying root causes, and implementing effective solutions

PT. Inna Pharmaceutical Industry - Bogor, Indonesia

Nov 2025 - May 2026

Production Line Pharmacist (Full Time)

- Conducted comprehensive in-process control (IPC), supervised and organized daily operations of 50+ production operators at all stages of semi - solid pharmaceutical and cosmetic manufacturing processes to ensure compliance with GMP/CPOB standards and internal quality requirements.
- Performed reconciliation of finished goods and verified yield accuracy to ensure batch accountability and prevent discrepancies.
- Reviewed and evaluated batch manufacturing records (BMR) and batch packaging records (BPR) after production completion to ensure data integrity, completeness, and regulatory compliance.
- Served as Subject Matter Expert (SME) for training and qualification programs for all departments, developed training materials, and assessed personnel competency to maintain operational excellence.
- Conducted gap analysis for ISO 22716 (Cosmetics GMP) compliance, identified improvement areas, and collaborated with cross functional teams to implement corrective and preventive actions (CAPA).

PT. Erlangga Edi Laboratories (ERELA) - Semarang, Indonesia

Feb 2025 - Mar 2025

Internship as a Regulatory affairs Intern

- Assisted in reviewing 22+ dossiers (regulatory documents) for drug registration, variations, and renewals in compliance with local and international regulations.
- Developed comparison matrices to systematically analyze differences between old and new formulations of pharmaceutical products.
- Conducted a comprehensive review of 150+ finished product specifications, ensuring compliance with internal quality standards and regulatory requirements.

PT. Mustika Ratu Tbk. – East Jakarta, Indonesia

Feb 2024 - Jul 2024

Internship as Quality Assurance Intern

- Created methods for determining levels of active substances 5+ products of PT. Mustika Ratu Tbk.
- Calibrated 50+ thermo hygrometers according to established provisions
- Created 5+ work instructions for calibrating volume, dimension, and weight-measuring instruments
- Carried out fungal culture and inoculation using aseptic techniques
- Conducted demineralized water quality control with 18+ physical, microbiological, and chemical parameters using a Water Analyzer

PT. Swayasa Prakarsa – Yogyakarta, Indonesia*Okt 2023 - Nov 2023*

Internship in Management, Distribution, and Marketing of Drugs

- Carried out management, distribution, and marketing of herbal products which are group projects.
- Developed marketing strategies for herbal products which are our group's main projects and carried out the product production process.
- Created product knowledge, profiled products, carried out competitor analysis, and distribution channels.
- Created marketing instruments for herbal products which are our group's main projects.

Physical Pharmacy Department of Gadjah Mada University – Yogyakarta, Indonesia *Feb 2023 - Jul 2023*

Laboratory Assistant of the Physical Pharmacy Department at the Faculty of Pharmacy

- Accompanied students during practicum events such as rheology experimental practices, intrinsic solubility testing, partition coefficients, colloidal and nanoparticle dispersions, using tools, and preparing practicum materials.
- Corrected the practicum results report on each practicum agenda of 20+ students.

Gadjah Mada Pharmacy - Yogyakarta, Indonesia*Jul 2022 - Jul 2022*

Internship as a Pharmacist Assistant

- Prepared medicines for patients and dispensed medicines for 20+patients/day
- Served and delivered medicine properly to 20+ patients/day
- Checked 50+ drug products from distributors and managed drug storage

ORGANIZATIONAL EXPERIENCE

KLINIKA UGM – Yogyakarta, Indonesia*Nov 2023 - Nov 2024*

Head of The Department of Drug Management

- Led 6 people to compile drug-related articles, managed drug storage, and created media publications about drugs for the public.
- Managed storage of 20+ medicinal products that can be used by students.

Keluarga Mahasiswa Kristen Katolik (KMKK) UGM – Yogyakarta, Indonesia*Jan 2022 - Jan 2023*

Head of External Department

- Led 7 people to organized KMKK Pharmacy collaboration 5+ activities/year with outsiders.
- Managed social media including publishing 5+ social media content of KMKK Pharmacy/month.
- Organized and published 20+ content for members, events, and spiritual advice for KMKK Pharmacy..

Unit Kerohanian Kristen (UKK) UGM – Yogyakarta, Indonesia*May 2021 - Aug 2021*

Head of Fundraising and Sponsorship Department

- Led 6 people to arrange a strategy to reach sponsorship and additional funds to carry out the program.

PIOGAMA (Pusat Informasi Obat Gadjah Mada) – Yogyakarta, Indonesia*Feb 2021 - Dec 2022*

The Staff of the Human Resources and Development Department of PIOGAMA

- Arranged regular events and created the concept event for 5+ PIOGAMA's events.
- Master of ceremony at 10+ PIOGAMA's internal events.

Keluarga Mahasiswa Kristen Katolik (KMKK) UGM – Yogyakarta, Indonesia*Nov 2021 - Feb 2022*

Head of Public Relations Department at the KMKK Pharmacy Christmas event

- Led 8 people to become a liaison between KMKK Pharmacy Christmas committee and outsiders
- Carried out 5+ publications and branding of the KMKK Pharmacy Christmas event for 3-4 months
- Contacted 200+ invited Christmas guests and was responsible for external parties during the event

EDUCATION

Gadjah Mada University, Yogyakarta - Indonesia*Aug 2020 - Aug 2024*

Bachelor's Degree in Pharmacy

3.53/4.00 (Cum laude)

- Concentration: Industrial pharmacy, distribution, and marketing management
- Thesis: Analysis of the Impact of the Marketing Mix Strategies 4P (Product, Price, Place, Promotion) on the decision to prescribe the herbal blood circulation enhancing product "AG Fit"

Gadjah Mada University, Yogyakarta - Indonesia*Aug 2024 - Sept 2025*

Apothecary Student

3.79/4.00 (Cum laude)

- Concentration: Clinical pharmacy, distribution of drugs, Industrial Pharmacy, and Community Pharmacy

ADDITIONAL

- Technical Skills: Compounding and dispensing of drugs, solid dosage technology formulation, semi-solid liquid dosage technology formulation, sterile preparation technology formulation, SOP & regulatory compliance, counseling and medication delivery, and master of ceremony.
- Soft Skills: Leadership skills, communication, problem-solving, teamwork, social media management, analytical skills, public speaking, digital marketing, public relation
- Language: English (upper intermediate), Indonesian (native)