

AL AELAMUS SOFI ZAMZAMI

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Detail-oriented Quality Assurance Tester with hands-on experience in end-to-end testing, API validation, and microservices architectures across financial and digital platforms. Proficient in database validation using SQL and utilizing server-level tools (OpenShift, MobaXterm, WinSCP) for log monitoring and backend troubleshooting. Proven ability to develop comprehensive test cases, manage testing across SIT, UAT, and production environments, and collaborate with development teams to ensure high software reliability and seamless user experiences.

Work Experience

PT Pegadaian

Aug 2025–Present

Quality Assurance Tester

- Performed end-to-end testing workflows for internal corporate systems (Gadai Efek Machine, Terminal GEM, and Loan Origination System), covering the entire process from loan application to settlement.
- Developed comprehensive test cases, maintained technical documentation, and executed testing across multiple environments, including System Integration Testing (SIT) and User Acceptance Testing (UAT).
- Conducted API testing using Postman, created SQL queries for database validation, and utilized MobaXterm and OpenShift (OCP) to monitor server logs and troubleshoot backend issues.
- Performed regression testing, tracked bug resolutions, and conducted post-deployment verification to ensure software stability in the production environment.
- Managed test data and server files remotely using WinSCP to support smooth testing workflows within microservices architectures.

Tools: Postman, SQL, Jira, OpenShift (OCP), MobaXterm, WinSCP.

PT Global Media Visual (Mola TV and COMO 1907 Project)

Apr 2024–Jul 2025

Quality Assurance Tester

- Conducted daily quality checks across mobile, web, and television platforms to ensure optimal user experience.
- Developed and executed test cases across all platforms, improving test coverage by 25%.
- Performed thorough manual testing to validate features and identify critical bugs across multiple devices.
- Utilized Trello and JIRA for bug tracking and reporting, working closely with the development team to prioritize and resolve defects, improving product stability.

Tools: Trello, Postman, SQL, Jira.

PT Bank Mandiri (Persero) Tbk

Oct 2022–Jan 2024

Project Management Office Support

- Created and updated document materials and organized 120+ end-user training sessions, improving user proficiency and reducing support tickets by 40%.
- Acted as the primary point of contact for SME account management, improving system efficiency by 30% and benefiting thousands of SME accounts.

Tools: Postman, SQL, Jira.

Projects

PT Pegadaian

- Terminal Gadai Efek Machine (GEM)
- Gadai Efek Machine (GEM)
- Loan Origination System (LOS) PRIME for Gadai Efek
- PASSION

PT Global Media Visual

COMO 1907 FC (an Italian Seria A football club owned by the Djarum Group)

- comofootball.com,
- shop.comofootball.com
- tv.comofootball

Mola TV

- Mola TV's mobile, web, and television platforms.

PT Bank Mandiri (Persero) Tbk

- Business Process Reengineering - Loan Origination System (LOS) for SME.
- Business Process Reengineering - Mandiri Pintar Mobile Phase 4.
- Business Process Reengineering - Loan Application System for KSM, CC and KPR.

Education Level

Universitas Nusa Mandiri – Jakarta

Bachelor's Degree in Informatics, GPA: 3.37/4.00

Nov 2019–Aug 2023

Certification

- **Junior Network Administrator**
BNSP
- **PBT TOEFL Score: 560**
Centre of Language Improvement

Mar 2023

[\[show credentials\]](#)

Jun 2022

[\[show credentials\]](#)

Skills

- **Hard-Skills:** Jira, Java, Python, SQL, Postman, Appium, Selenium, Agile, Technical Documentation, SDLC, OpenShift (OCP), MobaXterm, WinSCP.
- **Soft-Skills:** Team Collaboration, Adaptability, and Continuous Learning.