



Indra Goenawan Bramarya

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I am a recent Master's graduate in Professional Psychology with a strong interest in human behavior and organizational effectiveness. I have experience in recruitment, competency assessment, psychological testing, and employee coaching, as well as developing talent management programs, training materials, career paths, and assessment reports.

WORK EXPERIENCE

PT. REVASS UTAMA MEDIKA – East Jakarta

September 2023 - March 2026

Human Resources Generalist - Reference (Wisnu Tri – 0811-1922-4609)

- Involved in recruitment cycle processes
- Designed a talent management program for the sales and support teams.
- Involved in the process of updating company job descriptions.
- Participated in the development and reinforcement of company culture.
- Redesigned core values and led cultural alignment initiatives during restructuring, including socialization programs and evaluations.
- Created scoring and interpretation for psychological test results (HPP).
- Conducted Competency-Based Interviews for recruitment, selection, promotion, and employee potential reviews.
- Provided coaching for employees.

Hotel Puri Pangeran – D.I.Yogyakarta

March 2022 - September 2022

HR Development

- Conducted competency assessments. including observation, interviews, and psychological testing to identify employees' strengths and development areas through potential reviews.
- Assessed multiple roles such as front office, kitchen staff, and office assistants, followed by individual coaching sessions to support performance improvement and career growth.

PT Shopee International – D.I.Yogyakarta

February 2021 - February 2022

Customer Service

- Respond to customer inquiries quickly across various channels.
- Assist customers with website navigation, troubleshooting, and product information.
- Process orders, returns, refunds, and exchanges according to company policies.
- Handle complaints and requests with professionalism and efficiency.
- Collaborate with teams to resolve issues and stay informed about products.
- Maintain accurate records of customer interactions and feedback

EDUCATION

- **Master of Psychology (Industry & Organization)**

May 2025

Universitas Islam Indonesia

- **Bachelor of Psychology**

2020

Universitas Mercu Buana Yogyakarta

ADDITIONAL INFORMATION

Soft Skills : Active listening, empathy, teamwork, relationship building, attention to detail, flexibility, fast learner

Hard Skill : Talent Acquisition & Workforce Planning, Behavioral Event Interview (BEI) & Competency-Based Interview (CBI), Organizational Structure Design, Job Analysis & Job Description Development, Workload Analysis, Performance Appraisal & KPI Management, Training Needs Analysis (TNA), Employee & Industrial Relations, Payroll Administration, HR Policy Development & Labor Law Compliance

Languages : English, Indonesia