

PUJI LISTIANA RAHAYU

PHARMACIST

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PROFILE

Pharmacist with approximately five years of experience in pharmaceutical care, pharmacy management, and the implementation of quality and patient safety standards. Experienced in clinical pharmacy services, medication management, and quality standards through work in community pharmacy and clinical settings. Detail-oriented, analytical, responsible, and able to work well both independently and as part of a team. Interested in developing a career in clinical pharmacy and the pharmaceutical industry

SKILLS

Hard Skills : Clinical Pharmacy Services | Prescription Assessment | Patient Counseling & Education | Medication Reconciliation | Medication Safety | Medication Dispensing | Pharmaceutical Inventory & Logistics Management | Quality Assurance | Quality Control | Analytical Development | CPOB & GMP | Microsoft Office (Word, Excel, PowerPoint)

Soft Skills : Effective Communication | Time Management | Adaptability | Teamwork & Collaboration | Problem Solving

Language Proficiency : Indonesian (Native), English (Intermediate)

WORK EXPERIENCE

JEC JAVA @ Surabaya Clinic, Surabaya – Head of Pharmacy Department | February 2023 – September 2025

- Led a team of five Pharmacy Technicians and managed pharmacy services, including prescription review, medication dispensing, and providing drug information to support safe and effective medication use
- Managed pharmaceutical inventory and medical supplies, including procurement, storage, stock control, and inventory monitoring, ensuring product availability and reducing expired inventory to below 1% of total stock
- Collaborated with physicians and other healthcare professionals to support appropriate, safe, and effective medication use based on patients' therapeutic needs
- Actively contributed to clinic accreditation preparation, including staff training, pharmaceutical documentation, and implementation of quality improvement programs
- Prepared routine pharmaceutical reports and maintained accurate documentation to support operational monitoring and compliance with applicable pharmaceutical service standards

Apotek Kimia Farma Dharmahusada (PT Kimia Farma Apotek), Surabaya – Pharmacist | March 2021 – June 2022

- Supported pharmacy revenue growth by managing patient medication-use data and conducting follow-ups to encourage medication adherence and continuity of treatment
- Provided pharmaceutical services, including prescription review, medication dispensing, and drug information to support safe and effective treatment
- Provided appropriate therapy recommendations and counseling for self-medication patients without a prescription
- Monitored medicine stock and expiry dates to maintain product availability and support efficient pharmacy operations

INTERNSHIP / PROFESSIONAL PHARMACIST INTERNSHIP (PKPA)

Apotek Rafa Farma, Surabaya – Professional Pharmacist Internship | July 2020

- Provided patient counseling on the safe and effective use of medications under pharmacist supervision
- Analyzed and reviewed prescriptions under pharmacist supervision
- Observed and learned pharmacy management practices, including planning, procurement, storage, and inventory control

Universitas Airlangga Hospital, Surabaya – Professional Pharmacist Internship | February 2020 – March 2020

- Participated in clinical pharmacy services, including medication reconciliation, drug preparation, patient counseling, and patient visits under pharmacist supervision
- Provided patient education and information on the safe and effective use of medications
- Analyzed patient medication-use records to deepen understanding of clinical pharmacy practice
- Learned hospital pharmaceutical logistics processes, including planning, procurement, receiving, storage, distribution, inventory control, stock opname, and expiry monitoring

PT PIM Pharmaceuticals, Pasuruan – Professional Pharmacist Internship (Quality Assurance) | December 2019 – January 2020

- Reviewed batch records and production documentation to ensure completeness, accuracy, and compliance with procedures and CPOB/GMP requirements
- Collaborated with relevant departments in the collection, entry, and verification of data to support the preparation of Product Quality Review (PQR)
- Assisted in preparing PQR reports by compiling production data, quality test results, deviations, and quality trends as part of periodic product quality evaluation
- Gained practical understanding of the implementation of Good Manufacturing Practices (GMP/CPOB) within pharmaceutical manufacturing and quality assurance systems

EDUCATION

Universitas Airlangga – Professional Pharmacist Education Program, Surabaya | August 2019 – October 2020

Universitas Airlangga – Bachelor of Pharmacy, Surabaya | August 2015 – August 2019

CERTIFICATIONS, TRAINING & LICENSE

- **Quality Assurance (QA) in Pharmaceutical Industry** – Makin Ahli | 2026
- **CAPA and Root Cause Analysis in Pharmaceutical Industry** – Makin Ahli (2026)
- **Pharmacist Registration Certificate (STRA)** – Indonesian Health Council (Konsil Kesehatan Indonesia) | Valid for Life