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CAREER OBJECTIVE

Working in an international environment in a management position which includes constant development possibilities, a challenging working environment and given the opportunity to play direct role in the unlimited growth and success of solid organization and would desire tasks requiring strong interpersonal skills, leadership and project coordination.

CORE COMPETENCIES

- ♦ Supply Chain, inventory, logistic and warehousing Management
- ♦ Vendor Management and Strategic Partnerships
- ♦ Pricing negotiation and Commercial Contracts
- ♦ Risk and Change Management.
- ♦ Strategic sourcing, procurement, and purchasing
- ♦ Detailed, Organized, and able to manage multiple task.
- ♦ Financial and budget Management
- ♦ Project Management and Operation Management
- ♦ Planning, Process and Change Management.
- ♦ Business Development, Sales and Marketing

PROFESSIONAL EXPERIENCE

PT. GLOBAL DISTRIBUSI PUSAKA

Warehouse Manager, Augustus 2019 - June 2025

- ♦ Manage and oversee all aspect of the day-to-day warehouse operations such as inbound and outbound the goods, storage lay out management, stock inventory control, demand planning inventory management and budget control, the fulfilment center for online and offline customer order, manpower productivity, customer service, return management, HSE and facility management, etc.
- ♦ Develop warehouse management system (WMS) by determining product handling and storage requirement, inventory management, inbound & outbound, and also transportation management system (TMS) by determining efficient route and low shipping cost.
- ♦ Make shift schedule and oversee the warehouse and logistic team to meet the demand of fulfillment center, manage and oversee the operation workflow and quality of work to maximize efficiency and minimize overtime.
- ♦ Conduct and oversee the regular cycle count for all SKU product in warehouse storage to ensure stock accuracy level in 100%, and also reconcile if any stock discrepancies, implement measure to minimize inventory shrinkage and damage.
- ♦ Analyze and improve warehouse workflows, enhancing efficiency and reducing bottleneck and provide regular update report to management on operational performance and KPIs.
- ♦ Maintain a safe and healthy work environment by establishing, following, enforcing standards and procedures and complying with legal regulation.
- ♦ Build and strengthen partnership with 3PL and collaborative warehouses to support business growth.

PT. GENERAL SUPPLY AND SERVICES INDONESIA

Supply Chain Operations Manager (Procurement, Warehouse & Logistics), May 2017 - June 2019

- ♦ Actively to develop and implement the comprehensive sourcing and procurement activities including RFP documentation, work authorization, purchase and change order systems, and supplier/contractor eligibility criteria, develop commercial contract and negotiate term with existing and new suppliers, and continuously

evaluate them for achieving lower costs and improved service levels delivery to meet company business requirement.

- ♦ Re-evaluates and optimize existing supply strategies and agreements, manage insurance or warranty claims, resolve contractual issues and unresolved supplier performance and relationship issues and negotiate variations to contract scope. Define and align with customers on their roles and responsibilities across the contract lifecycle - reviewing and amending this as circumstances and objectives change. Define and set objectives, performance targets, SLAs & KPIs and strategy for contract implementation with key suppliers.
- ♦ Lead and monitoring commercial aspects of contract negotiations with customer and vendor, and actively liaise with clients and other contracting parties in the negotiation and execution of commercial arrangements.
- ♦ Manage and monitoring the supply chains end to end process (sourcing and procurement, Logistic and distribution, warehousing and inventory), and ensure any supply chain projects or initiative shall increase consumer sales while reducing shared supply chain costs and inventory.

PT. XL AXIATA

Account Manager - Vendor Management, September 2014 - April 2017

- ♦ Manage and keep the vendors performance to achieving the minimum service level delivery for supply goods, project delivery, support maintenance, manage service, turnkey projects, and strategic partnership, and also manage calculation and execute penalty claim if the vendors breach minimum performance delivery.
- ♦ Proactive involve on the RFI/RFQ project tender, procurement and commercial negotiation and vendor selection, monitoring performance vendor from kick off meeting project until acceptance service to operation team.
- ♦ Manage relationship with all vendors in area supply chain material and professional service, operation maintenance supports, manage service operation, and also B2B partnership in order to align understanding & commitment with internal customer expectations.
- ♦ Define KPI (Key Performance Indication) and SLA (Service Level Agreement), manage the dispute and commercial settlement for each project and maintenance support, manage service and partnership,
- ♦ Drafting, negotiating and finalize commercial legal contract for projects, maintenance services, manage services, and partnerships (such as : customer services, IT, application and software, Telco services, etc).
- ♦ Maintaining updated vendor databases and business process, and ensures every changes scope had been updated into the latest contract such as Governance process, RACI, Support details, SLA documents, Warranty/AMC information, price annual maintenance, etc.

PT. XL AXIATA

Specialist - Project Management Office, February 2012 - August 2014

- ♦ Lead to scheduling, execution, and update progress tracking for each project according to strict deadlines and within budget and qualities, and ensures services delivery management based on PMI principles.
- ♦ Direct coordination with all stakeholder, vendor, and 3rd parties and ensure the deliverable of the all project as according project time line, responsible to design technical projects by considering the best of quality, time & cost, from planning, execution and closing phase
- ♦ Define the scope of work to all party and make sure the project deliverables all party is meet the SOW (scope of work), and also identify the potential risk and managing the roadblock solution and escalation to the high level management to speed up the completion of project.
- ♦ Manage the project management team and coordinate with department manager to ensure time, scope, cost constraints are all managed while still ensuring quality.

PT. SMARTFREN TELECOM

Project Leader - Core Network Roll Out, May 2007 - January 2012

- Direct coordination with all stakeholder project and lead the implementation of the project roll-out activity in Indonesia areas which include the installation, commissioning and function testing of new Core network (MSC, MGW, HLR, STP), manage and lead the EAT, ATP and PAC activity for new node core network (MSC, MGW, HLR).
- Lead and direct coordination for integration and migration process the new Core network (MSC, MGW, HLR, and STP) to the existing network with operation team.
- Perform the implementation of many special project which related to Core Network such as STP TEKELEC, VOIP project, International roaming in-bond and out-bound (CDMA to GSM and CDMA to CDMA), perform migration and cut over service for Core Network (MSC, MGW, BSC, HLR, STP, SMSC, IN).

PT. SAMSUNG TELECOMMUNICATION INDONESIA

Senior Engineer - Core Network Projects and Operation Support, June 2006 - April 2007

- Perform Installation, provisioning, integration network, testing and monitoring new MSC system, also perform operation and maintenance MSC system, and perform network topology design and implementation Core Network system of CDMA network.
- Execute the configuration MSC system integration and connectivity with other system at CDMA network, node and link and interfaces dimensioning, manage data handling for E1 trunk voice and data and also voice and data signaling SS7.

PT. LG ELECTRONICS INDONESIA

Supervisor - Research and Development Audio and Video Products, May 2004 - May 2006

- Research and Development for Design and Implementation electronic product, manage all production process for new electronics product, monitoring and support production department especially to solve electronics problem to increase product quality.
- Provide engineering recommendation and engineering report for all electronics product, support marketing team for technical and specification electronic products.
- Monitoring vendor performance delivery and work process to achieve good quality of product and minimize problem on the line production.

EDUCATION

BRAWIJAYA UNIVERSITY, Malang, East Java - Indonesia

Bachelor Degree in Telecommunication and Electronics Engineering, Oct 2003

- GPA: 3.08/4.00

TRAINING

- English Course, 2000-2001
- Education Training at LG Electronic Pyung Taek, South Korea, 2004
- Research and Development Training, 2006
- CCNA Training Program, 2006
- Samsung Core Network CDMA System (Legacy MSC) Training, 2006
- ZTE Core Network (HLR, MSC & MGW) Training, 2007
- Signalling Transfer Point (STP) TEKELEC US Job Training, 2008
- International Roaming Services, 2009
- Project Management (PMI) course at XL Axiata, 2012
- Optix New Generation SDH Equipment training at Huawei HQ, 2013
- Emerging Leadership Management at XL Axiata, 2014
- Becoming Influencer at XL Axiata, 2015
- Strategic Partnership at XL Axiata, 2016
- MRO Strategy at Rexel Indonesia, 2017

ADDITIONAL SKILLS&SPECIAL PROJECT

- Proficient in Microsoft Office (Power point, Outlook, Word, Excel, Access).
- Proficient in Windows OS.
- Fluent in English (Written and Spoken).
- Warehouse Management.
- Supply Chain Management.
- Inventory Management.
- Logistic Management.
- IT Infrastructure Project.
- Strategic Sourcing and Procurement management
- Vendor Management.
- Project management (end to end project).