

MUHAMAD RIZKY FEBRIANSYAH

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PROFESSIONAL SUMMARY

Detail-oriented Quality Assurance Professional with extensive experience in pharmaceutical manufacturing, specialized in Good Manufacturing Practice (GMP/CPOB) and Good Documentation Practice (GDP). Proven track record in batch record review, product disposition, Product Quality Review (PQR) compilation, and driving continuous improvement. Adept at cross-functional coordination, root-cause analysis, and ensuring high-standard quality compliance to support smooth commercial product release.

WORK EXPERIENCE

Quality Assurance Inspector

May 2024 - Present

PT Hexpharm Jaya Laboratories (A Kalbe Company)

- Executed thorough Batch Record reviews and analytical data audits to ensure 100% full GDP/GMP compliance for commercial finished goods release.
- Ensuring the implementation of In Process (IPC) during the production process runs in accordance with applicable procedures, specifications, and regulations.
- Maintained Batch Right First Time (BRFT) rate exceeding >99%, driving process efficiency and cross-departmental coordination.
- Organize and manage Product Quality Review (PQR), including schedule planning, data processing, trend analysis, to accurate and timely reporting.
- Supports the implementation of Cleaning Validation through evaluation of analysis reports and end-of-process verification.
- Supports comprehensive Qualification activities, including Requalification, New Machine qualification, Critical Part qualification, and equipment/system modifications.
- Handled end-to-end Customer Complaint logging, investigation, and reporting, ensuring prompt feedback and solution alignment with relevant departments.
- Led continuous improvement initiatives focused on quality enhancement, process optimization, and cost efficiency.

Pharmacy Technician

June 2018 - May 2024

PT Kimia Farma Apotek

- Managed daily pharmaceutical inventory, operational administration, and stock management adhering strictly to company SOPs and FIFO/FEFO principles.
- Ensured high compliance with health and safety standards across shift-based operational activities.
- Collaborated with team members to resolve operational issues and optimize customer service workflows.
- Supervise the receipt, storage, and distribution of Special Class Drugs (Precursors, Certain Drugs/OOT, Psychotropics, and Narcotics) in accordance with BPOM and Ministry of Health regulations.

EDUCATION

Bachelor's Degree in Pharmacy

September 2020 - May 2024

Sekolah Tinggi Teknologi Industri Dan Farmasi Bogor

KEY SKILLS

- Data Integrity
- Communication
- Microsoft Office
- Corrective and Preventive Action
- Good Manufacturing Practice
- Good Documentation Practice
- Quality Risk Management
- Data Analysis