

TRIPOLI

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Profile

Information Systems graduate from Telkom University with strong interest in IT business process analysis, consulting, and risk analysis. Experienced in academic and organizational projects related to business analysis and supported by solid communication, conflict management, and problem-solving skills. Seeking opportunities as an IT Business Analyst or Consultant.

Technical Skills

Tools & Software: • Visual Paradigm • Bizagi Modeler • Figma/Maze • Microsoft Excel • Microsoft Word & PowerPoint • Notion/Jira

Frameworks & Standards: • COBIT 2019 • ISO 38500 • ISO 31000 • TOGAF 10

Soft Skills

• Leadership & Team Management • Conflict Management • Constructive Feedback • Public Speaking & Presentation • Professional Writing & Documentation • Adaptability & Problem-Solving • Fast Learning & Flexibility

Education

Telkom University – B.Sc. Information Systems

GPA: 3.57/4.0

Indonesia

2021-2025

Internship Experience

Ministry of Education, Culture, Research, and Technology (Kemendikbud)

Project Management Intern

Indonesia

Jun 2024 – Aug 2024

- Supported project management activities for the 2024 PPPK Selection System, including timeline monitoring, documentation, and coordination with multiple stakeholders.
- Contributed to the Data Cut-Off Project for Teacher Professional Education (PPG) 2024, ensuring accuracy of teacher candidate data used for decision-making affecting 10,000+ participants nationwide.
- Assisted in the introduction and adoption of Information System Governance applications within the Directorate General of Teachers and Education Personnel (GTK), improving internal process efficiency.
- Utilized Notion, Microsoft Excel, and Microsoft Word to support project planning, documentation, progress tracking, and reporting.

PT Brantas Abipraya (Persero)

IT Governance

Indonesia

Dec 2025 - Present

- Supported IT governance and compliance activities in alignment with COBIT 2019.
- Conducted COBIT 2019 domain and sub-domain mapping (40 domains) to identify required activities and controls for improving the organization's IT maturity level.
- Performed IT maturity self-assessment based on 21 COBIT 2019 domains to evaluate the current (as-is) condition of IT governance and management.
- Supported IT risk, compliance, and governance documentation, including policy review, SOP drafting, and evidence preparation.

Selected Academic Projects

- **Project Manager – Information System Analysis & Design (PT Aladin case study):** Led team using **Visual Paradigm** and **Bizagi Modeler** to design business processes and system architecture.
- **User Experience Design:** Built prototypes with **Figma** and conducted usability testing via **Maze**, applying UX principles to improve interface usability.
- **Supply Chain Analysis – Seblak Rizky MSME:** Conducted forecasting using **SMA, WMA, and DES** methods to optimize procurement and reduce cost variability.
- **Enterprise Architecture Design – PT KOPIN Gift Box:** Applied **TOGAF 10** framework to align business, application, data, and technology layers for digital transformation roadmap.

- **Risk Management Analysis – PT Dayamitra Telekomunikasi Tbk:** Applied **ISO 31000:2018** to identify, assess, and propose mitigation strategies for IT asset risks.
- Gained hands-on experience in project management and software testing, including developing project schedules with **Gantt Chart** and conducting functional testing with Selenium.
- Contributed as an analyst for the **Capstone Project** in the Software Engineering course, focusing on requirements analysis and solution design.

Organizational Experience

- **Staff, Information System Basketball (2024)** → Coordinated training schedules, assisted in organizing matches, and supported sports events.
- **Staff, Badminton Club (2025)** → Managed routine training activities, coordinated matches, and helped organize tournaments.
- Developed **teamwork, communication, and organizational skills** through active participation in both clubs.

Achievement

International Conference Speaker (ICISCT 2025 – Morocco): Presented research on **ISO 31000 & COSO ERM** integration in public sector IT governance.

Additional Information

Languages • Bahasa Indonesia (Native), English (Professional Working Proficiency, EPRT:557/667)	Webinars Attended (2024) • UI/UX • IT Consulting • Project Management • IT Governance
Certifications & Modules • SAP01 – SAP Overview (2022), SAP University Partnership Program, Telkom University • SCM500 – Business Processes in Procurement (2023), SAP University Partnership Program, Telkom University • IT Governance: A Guide for IT Professionals (2024), Udemy	Publication • Scopus-indexed paper (Springer): <i>"Integrating ISO 31000 and COSO ERM for Enhanced Risk Management in Public Sector IT Governance (Case Study: Diskominfo Kota Bandung)"</i> • Bachelor Thesis: <i>"Designing IT Governance at DISKOMINFO Kota Bandung Using COBIT 2019 and ISO 38500 Approaches to Improve IT Service Performance"</i>, focusing on aligning IT governance frameworks with organizational needs to enhance IT service quality.
Projects: • Bimo Property Website (2023): Online platform connecting home buyers & sellers, transparent listings, multi-sector collaboration. • Keys Laundry Website (2023): Web-based platform for laundry service management, featuring online ordering, order tracking, customer database, and digital payment integration.	