

ISRI HAULA AL ZAHRA

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A student in the Professional Pharmacy Education Program at Padjadjaran University with practical experience across the pharmaceutical industry, hospitals, pharmacies, community health centers, and the Department of Health. Skilled in pharmaceutical manufacturing, GMP/CPOB compliance, quality systems, CAPA, equipment qualification, and process analysis, with strong analytical, documentation, and problem-solving abilities. Eager to pursue a career in the pharmaceutical industry.

WORK EXPERIENCES

PT. Kalbe Farma Tbk – Cikarang, Jawa Barat

March - April 2026

Pharmacist Professional Internship - Production Division

- Conducted a SMED (Single Minute Exchange of Die) analysis of the cleaning and setup process for the granulation machine to identify activities that could be optimized and improve setup time efficiency.
- Analyzed operator activities in the GBN preparation process by classifying internal and external activities and comparing them to applicable operational standards.
- Supported the development of qualification protocols for new equipment as part of compliance with quality system and CPOB requirements.
- Conducted man-hour analysis of the granulation, tableting, and packaging processes by comparing standard times with actual times to identify potential discrepancies and opportunities for efficiency improvements.
- Monitored production room environmental parameters, including temperature, pressure, and relative humidity (RH), to ensure production conditions complied with established requirements.
- Supported the implementation of CAPA (Corrective and Preventive Action) for nonconformities in the production area, including the investigation and documentation of issues with machine fasteners.

Puskesmas Ujung Berung Indah – Bandung, Jawa Barat

Feb 2026

Pharmacist Professional Internship

- Provided patients with accurate information about medications and education on their proper use, tailored to each patient's needs and condition.
- Conducted health promotion activities on the rational use of medications during the month of Ramadan to improve public understanding of proper medication use while fasting.
- Supported the provision of free health checkups for the elderly, including assisting with service delivery and health education.
- Actively participated in Posyandu activities as part of efforts to provide health services and improve community health.

Dinas Kesehatan Kota Bandung – Bandung, Jawa Barat

Feb 2026

Pharmacist Professional Internship

- Developed a CAPA (Corrective and Preventive Action) plan to address findings of noncompliance with health care facility regulations and supported the implementation of corrective and preventive actions.
- Conducted an evaluation of pharmacists' understanding of work programs and regulatory requirements within the Bandung City Health Department to identify gaps in understanding and areas for improvement.

Apotek Medika Antapani – Bandung, Jawa Barat

Jan 2026

Pharmacist Professional Internship

- Provided clinical pharmacy services, including prescription review, dispensing, medication information, and counseling in accordance with pharmacy service standards.
- Handled prescription services for patients in the Referral-Back Program (PRB) and BPJS, including service processes and the preparation of medications according to prescriptions.
- Provided self-medication services by gathering information on patients' symptoms and providing recommendations for appropriate medication use.

RSUD Welas Asih – Bandung, Jawa Barat

Nov - Dec 2025

Pharmacist Professional Internship

- Provided clinical pharmacy services, including medication counseling, medication dispensing, ward rounds, and medication therapy monitoring.
- Dispensed cytotoxic medications in accordance with applicable procedures and safety standards.
- Distributed medications to the ICU, CICU, and PICU using the One Daily Dose (ODD) system to ensure the accuracy and safety of medication use.

- Educated BPJS patients on the proper use of medications, including dosage instructions, timing, and precautions to take during therapy.

Rumah Sakit Kesehatan Kerja – Bandung, Jawa Barat
Internship

Feb - March 2024

- Dispensed medications in accordance with pharmaceutical service standards to ensure the accuracy and safety of medication use.
- Participated in ward rounds with pharmacists to support the monitoring of patient therapy.
- Conducted Medication Therapy Monitoring (MTM) to evaluate medication use and support rational therapy.
- Conducted inventory counts and managed medication supplies, including recording and verifying stock levels.

Muhammadiyah Bandung University – Bandung, Jawa Barat
Laboratory assistant

March 2022- Jun 2024

- Guided and supervised students during laboratory sessions in Physical Pharmacy, Organic Chemistry, Solid Dosage Form Technology, and Pharmacognosy.
- Prepared laboratory equipment and materials and ensured that laboratory activities proceeded in accordance with established procedures.
- Reviewed and evaluated students' lab journals, reports, and quizzes.

EDUCATION

Padjadjaran University – Jatinangor, Jawa Barat
Apothecary, 3.84/4.00

Aug 2025 - Present

Muhammadiyah Bandung University – Bandung, Jawa Barat
Bachelor of Pharmacy, 3.84/4.00

Sep 2020 - Oct 2024

- Final Year Project: Formulation and Hedonic Testing of Aromatherapy Balm from Nutmeg Seed Oil (*Myristica fragrans* Houtt.)

ORGANIZATIONAL EXPERIENCE

Head of the Consumer Affairs Division – Community Service Program

Oct 2025

- Identified, managed, and developed funding sources for activities.
- Served as an educational resource on skincare.

Treasurer Staff at Volunteer Doctors

Oct 2022 - Feb 2025

- Supported the financial management and administration of the organization's activities.

Treasurer – Hizbul Wathan Organization

Jan 2022 - Jan 2024

- Managed the organization's administrative and financial affairs.
- Participated in Hizbul Wathan educational activities at Muhammadiyah schools.

Finance Staff – Senyum Anak Nusantara

March 2022 - Feb 2023

- Supported the organization's administrative and financial management
- Participated in children's educational activities, particularly in areas with limited access to education.

Chairperson – “Berbagi Itu Indah” Bandung

Jan 2022 - Jun 2022

- Coordinated the schedule of activities and food procurement for distribution to people in need in Bandung.

SKILLS & OTHER EXPERIENCE

- **National Thesis Writing Seminar — Tadulako University (2024):** Presented on "Formulation and Hedonic Testing of an Aromatherapy Balm from Nutmeg Seed Oil (*Myristica fragrans* Houtt.)" as a seminar participant.
- **Faculty Research Project — Smart TB Application (2022):** Introduced the application to community health centers and assisted in compiling tuberculosis report data from community health centers in Bandung.
- **Pharmacy Summer Course (2022):** Participant.
- **Personal Skills:** Leadership, Teamwork, Communication, Time Management
- **Other Skills:** Microsoft Office (Word, PowerPoint, Excel), Canva, CapCut
- **Language :** Indonesian (Native), English (Intermediate)