

HENGKY MICHAEL SIAGIAN

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A licensed pharmacist with a strong interest in the pharmaceutical industry, particularly in production, quality assurance, and quality control. Possesses a solid academic foundation and strong analytical skills. Equipped with a little experience when doing professional pharmacist work practice. Motivated to continuously learn, adapt quickly, and contribute positively in a professional work environment.

Work Experiences

PT. Mulia Farma Suci – Cikande, Indonesia

Mar 2026 – Now

Production Staff - Contract

- Reviewed and prepared Standard Operating Procedures (SOPs) nearing their expiration dates to ensure continuous regulatory compliance.
- Conducted training and socialization sessions for personnel following SOP revisions to ensure seamless implementation.
- Drafted and managed Deviation Reports, collaborating closely with the Quality Assurance (QA) team to execute effective Corrective and Preventive Actions (CAPA).
- Scheduled and led bi-weekly Production-QA alignment meetings, meticulously documenting and distributing the Minutes of Meeting (MoM).
- Logged and tracked production Work Orders (WOs) for the engineering team, maintaining an accurate history of equipment and operational issues.
- Supervised the end-to-end production process, including mixing and filling operations, ensuring strict adherence to Batch Manufacturing Records (BMR) within the semisolid and liquid areas.
- Expedited documentation workflows and streamlined the completion of Batch Manufacturing Records (BMR) for the semisolid and liquid production lines.
- Troubleshooted and resolved real-time operational issues during the mixing and filling processes in the semisolid and liquid areas to minimize downtime.

Rumah Sakit Umum Pusat (RSUP) H. Adam Malik – Medan, Indonesia

Mar – Apr 2025

Apothecary Intern

- Comprehending the role, functions and responsibilities as an Apothecary in Hospital in accordance with PMK No. 72 of 2016.
- Implementing pharmaceutical services, managing over 1000 daily clinical prescription including providing medication information to patients.
- Provided prescription services, screened prescriptions, dispensing drug, offered drug information, organized drug storage, and provided patient education.
- Monitoring medication therapy (PTO) and counseling in patients by conducting visits to observe and identify any potential side effects and assessing the success of the patient's therapy.

PT. Gracia Pharmindo – Sumedang, Indonesia

Jan – Feb 2025

Apothecary Intern

- Comprehending the fixed procedures as a guideline in doing the job in the quality assurance department.
- Create a database of finished product release to document all of the finished product according to the intended document receipt timeline.
- Attach release label to quarantine products to be distributed and ensure that each product has a quarantine label.
- Completing attachments and product quality assessment (PMP) reports in accordance with existing batch records.

PT. Kimia Farma Apotek – Medan, Indonesia

Nov 2024

Apothecary Intern

- Comprehending the role, functions and responsibilities as an Apothecary in Pharmacies based on PMK No. 73 of 2016.
- Assisted in the implementation of inventory management services, which include planning, procurement, receiving, storage, destruction, control, and verifying stock from pharmaceutical distributors.
- Conducted pharmaceutical services which include prescription assessment, self-medication, and drug information services.
- Acquired knowledge to be able to calculate finances and pharmacy management.

PT. Indofarma Global Medika – Medan, Indonesia

Oct 2024

Apothecary Intern

- Applied the role, functions, and responsibilities of an Apothecary at a Pharmaceutical Distribution Facility (PBF).
- Managed and oversee the management of medicines, including procurement, reception, and distribution of medicines in accordance with the Good Distribution Practice (GDP) guidelines/ CDOB.

- Demonstrated a comprehensive understanding of supply chain management.
- Gained knowledge to do CAPA (Corrective Action and Preventive Action) and evaluation of work application according to regulations and operational standard.

Badan Pengawas Obat dan Makanan Republik Indonesia (BPOM RI) – Jakarta Pusat, Indonesia Sep 2024

Apothecary Intern

- Learning about formulation and implementation of policies.
- Comprehending the standard operating procedure (SOP).
- Comprehending the preparation of norms, standards, procedures, dan criteria.
- Perceiving how to manage evidence in accordance with BPOM Regulation No. 5 of 2022.
- Examining case studies related to the crime of producing natural ingredients drugs (OBA) that containing medicinal chemicals (BKO).
- Reviewing criminal case files.

Biopharmaceutical and Pharmacokinetics Laboratory of Universitas Sumatera Utara – Medan, Indonesia Aug 2023 – Jul 2024

Laboratory Assistant

- Successfully guide and supervise over 150 students about biopharmaceutical and pharmacokinetics for 5 months as well as reviewing and evaluating their analysis results.
- Assisted in preparing laboratory materials, reagents, equipment, and instruments prior to practical sessions and ensure all lab tools are clean, calibrated, and functioning properly.
- Guide students in conducting experiments, collecting data, and using laboratory instruments properly.
- Monitor student compliance with laboratory safety and SOPs.
- Assisted in data collection and sample analysis during experiments related to drug kinetics and formulations and ensure accurate recording and storage of experimental results.
- Assisted in preparing practical manuals, handouts, and reports.

Organisational and Volunteer Experiences

IMATENSI USU – Medan, Indonesia Dec 2022 – Dec 2023

President

- Provide leadership and vision for the association in alignment with Christian values and the organization's mission.
- Oversee the planning, execution, and evaluation of all programs, events, and initiatives.
- Lead and coordinate regular meetings with the executive board and ensure effective communication among all departments.
- Acted as the official representative of the organization in internal university matters and external partnerships.
- Maintained a strong connection between current students and alumni members to foster mentorship and collaboration.
- Supervised the performance of all divisions and support their development.

RXPO (Pharmacy Dies Natalis Competition) – Medan, Indonesia Sep 2023 – Nov 2023

Committee Member of Sport Department

- Assisted in the development of competition formats, rules, and schedules for each sports category.
- Assist in managing participant registration and check-in during events.
- Communicate clearly with referees, team leaders, and volunteers throughout the event.
- Ensure all safety protocols are followed by participants and spectators.
- Help in collecting results, compiling scores, and verifying winners.

PKKMB Fakultas Farmasi USU – Medan, Indonesia Jul 2023 – Aug 2023

Head of Committee Disciplinary

- Develop, revise, and implement disciplinary guidelines and policies in accordance with university regulations and the objectives of PKKMB.
- Communicate rules and behavioral expectations clearly to all participants and committees.
- Supervised the behavior of participants, committee members, and volunteers during all PKKMB activities.
- Ensured all parties adhere to the established code of conduct, dress code, attendance requirements, and timelines.
- Coordinate with the organizing committee to determine appropriate disciplinary actions.
- Mediate disputes or conflicts that may arise among participants or committees.

IMATENSI USU – Medan, Indonesia Nov 2021 – Dec 2022

Vice President

- Assisted the President in implementing the organization's mission, goals, and programs.
- Acted as second-in-command and take over the President's duties when the President is unavailable.
- Coordinate and supervise the work of internal divisions and committees.
- Support leadership development and mentoring within the team.

- Ensured effective communication and collaboration between students and alumni.
- Help manage meetings, internal schedules, and conflict resolution when needed.
- Perform other duties as delegated by the President or required by the organization.

Education Level

Universitas Sumatera Utara – Medan, Indonesia

Jul 2024 – Sep 2025

Professional Degree, Apothecary | GPA 3.97/4.00

Universitas Sumatera Utara – Medan, Indonesia

Sep 2020 – Jul 2024

Bachelor Degree in Pharmacy | GPA 3.54/4.00

- Worked as a laboratory assistant for Biopharmaceutical and Pharmacokinetics Laboratory.
- Undergraduate Thesis : The Effect of Pharmaceutical Intervention in Improving Patient Adherence to The Use of Antihypertensive Drugs at Puskesmas Mandala Kecamatan Medan Tembung

Achievements

1st Place in the Futsal Competition - RXPO 2025

Nov 2025

- Issued by Faculty of Pharmacy, Universitas Sumatera Utara
- Top score (6 goals) in Futsal Competition RXPO 2025

3rd Place in the Futsal Competition - RXPO 2023

Nov 2023

- Issued by Faculty of Pharmacy, Universitas Sumatera Utara
- Top score (16 goals) in Futsal Competition RXPO 2023

Skills

Soft skill: analytical skills, aseptic behavior, attention to details, communication, detail oriented, problem solving, time management

Hard skill: data analysis, document control, GMP, laboratory instrument, microsoft office, regulatory knowledge, risk management, root cause analysis