

MALIKAH AZZAH

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A detail-oriented and passionate Bachelor's degree in Chemistry from Universitas Gadjah Mada who has experience as Research and Development and internship as Control Intern. She is able to function effectively as an independent worker or as part of a team. She is an adaptive and creative individual with great communication both oral and written, excellent at analytical thinking, laboratory skill, and interpersonal skill. She is interested to excel in the FMCG sector, particularly in positions relevant to chemical setting.

EXPERIENCES

PT Adikara Wijaya Kemindo – Cibinong

Account Manager

Feb 2026 – present

- Managing key client accounts while building relationships, driving sales growth, and expanding distribution
- Providing technical product training of cosmetic raw materials to sales teams and clients, explaining ingredient functionality, formulation benefits, and proper product usage to support effective selling
- Analyzing root causes of customer trials and conversion gaps while implementing strategies to improve product adoption and repeat purchases

PT ST Morita Industries – Jakarta

Research and Development

Feb 2025 – Oct 2025

- Conducted peel, tensile, shear, tear strength and other tests of 300+ samples from customers and suppliers to recommend products to customers based on their specifications
- Identified root causes and found solutions for 20+ customer complaints
- Developed 15+ existing and new products according to customer needs
- Provided Product Knowledge training to 40+ Sales and Marketing teams
- Looked for suitable suppliers based on customer requirements

PT Syntek Otomasi Indonesia – Jakarta

Control Intern

Sep 2024 – Dec 2024

- Created and managed 300+ client billing documentation reports
- Collected and organized 100+ documentation photos and systematically stored in Google Drive for easy access and retrieval
- Designed 200+ location sketches for documentation reports

Fundamental Chemistry Laboratory – Universitas Gadjah Mada

Laboratory Assistant

Sep 2022 – Dec 2022

- Guided 130+ students in doing practicum entitled Freezing Point of a Solution according to the given moduls and directions
- Prepared and ensured the availability of practicum tools and materials, guaranteeing that all necessary resources were in place for effective training sessions
- Composed a pretest and posttest, provided a format, and checked the practicum reports of 130+ students

Fisheries Product Development and Quality Testing Laboratory – Yogyakarta

Microbiology and Laboratory Analyst

Apr 2022 – Jun 2022

- Prepared for the availability of materials and maintained the hygiene of laboratory equipments
- Conducted Total Plate Number and formalin test of more than 20 samples and *Salmonella sp.*, *Vibrio cholerae*, and *Escherichia coli* test of more than 30 samples
- Entered material data and test results into the available database for accurate record-keeping and analysis

ORGANIZATIONS

Keluarga Mahasiswa Kimia 44 (KMK) – Universitas Gadjah Mada

Finance

Dec 2020 – Dec 2021

- Managed financial planning, budgeting, and forecasting for 8 departments and 3 core administrators to ensure accurate financial reporting and strategic decision-making
- Reduced overall departmental expenses by 5% through strategic budget realignment and cost-saving initiatives
- Reported a 32% growth in the ending balance by the end of the year, enhancing overall financial stability and supporting future strategic budget plan

- Assisted on all administrative duties: proposals, reports, letters, etc
- Maintained in excess of 100 letters and other documents by developing a comprehensive filing system, enabling streamlined access and enhancing document security and management by 95% accuracy rate
- Recorded minutes for 20+ meetings annually with a 96% accuracy rate and ensuring all critical points and outcomes were effectively communicated to staff members

EDUCATION

Universitas Gadjah Mada – Yogyakarta Bachelor Degree of

Chemistry

GPA: 3.45

Final Project: Synthesis and Antibacterial Effectivity Test of Gold Nanoparticle Impregnated Magnetic Material/Chitosan against *Staphylococcus aureus* and *Escherichia coli* in Water

TRAINING, COURSES, AND CERTIFICATION

2019 – 2023

Food Industry [\(Certificate\)](#)

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| ▫ Training of Hazard Analysis and Critical Control Point (HACCP) Document Preparations
<i>Makin Ahli</i> | May 2024 |
| ▫ Training of Quality Control in Food Industry
<i>Makin Ahli</i> | May 2024 |
| ▫ Training of Quality Assurance in Food Industry
<i>Makin Ahli</i> | May 2024 |
| ▫ Training of Good Manufacturing Practices (GMP)
<i>Makin Ahli</i> | May 2024 |
| ▫ Training of Food Safety System Certification (FSSC 22000 version 6.0)
<i>Makin Ahli</i> | May 2024 |
| ▫ Training of ISO 22000:2018 (Food Safety Management System)
<i>Makin Ahli</i> | May 2024 |
| ▫ Training of Hazard Analysis and Critical Control Point (HACCP)
<i>Makin Ahli</i> | May 2024 |

Laboratory [\(Certificate\)](#)

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| ▫ Hands on Training GC Analysis for Beginner
<i>Labmania Indonesia</i> | Sep 2025 |
| ▫ Hands on Training AAS Analysis for Beginner
<i>Labmania Indonesia</i> | Sep 2025 |
| • Hands on Training HPLC Analysis for Beginner
<i>Labmania Indonesia</i> | Sep 2024 |
| ▫ Basic Training of High Performance Liquid Chromatography (HPLC)
<i>Temanlab</i> | Jun 2024 |

Others [\(Certificate\)](#)

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| ▫ Training of CAPA and Root Causes in Pharmaceutical Industry
<i>Makin Ahli</i> | Nov 2025 |
| • Training of Good Manufacturing Practice for Cosmetics (CPKB) and Good Manufacturing Practice for Drugs (CPOB)
<i>Temanlab</i> | Jul 2024 |

SKILLS

Technical: Laboratory Skill (HPCL, GC, AAS, UV-Vis Spectrophotometer, FTIR, and SEM-EDX), Microsoft 365, Google (Spreadsheet, Docs, Form, Drive)

Language: Bahasa Indonesia (Native), English (High Intermediate) ([TOEFL Score: 570](#))