

Rodo Lulu Sintia (Quality Assurance Staff)

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SUMMARY

Professional pharmacist graduated from Padjadjaran University currently working as a QA Compliance Staff at PT Prosweal Indomax, with hands-on experience in pharmaceutical quality systems and regulatory compliance. Experienced in handling deviation and customer complaint investigations, including MBR and document review, process evaluation, Root Cause Analysis (RCA), and CAPA follow-up. Familiar with CPOB, CPOTB, CPKB, CPPKRTB, and CDOB requirements, as well as HULS, product returns, Recall, and Pharmacovigilance. Experienced in using ERP systems for quality documentation and data management. Strong analytical, problem-solving, and cross-functional coordination skills with a keen interest in Quality Assurance and pharmaceutical quality systems.

EDUCATION BACKGROUND

Padjadjaran University – Jatinangor, West Java

Feb 2025 - Apr 2026

Apothecary Study Program (GPA: 3.79/4.00)

- Becoming a class coordinator in preparation of Pharmacist Professional Program Competency Test (UKMPPIAI).
- Pharmacist Professional Competency Score: 81/100.

Nahdlatul Ulama University of Yogyakarta – Yogyakarta, DIY

Aug 2019 – Aug 2023

Bachelor of Pharmacy (GPA: 3.93/4.00)

- Graduated with Cum Laude and best graduate predicate in the pharmacy study program class of 2019.
 - Completed a thesis titled "The Antibacterial Activity Test of Spray Deodorant of Lamtoro Leaf Extract (*Leucaena leucocephala*)".
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WORK EXPERIENCE

PT Prosweal Indomax – Bekasi Plant, West Java

July 2026 - Now

- Gained hands-on experience in QA Compliance within a pharmaceutical company producing medicines, cosmetics, food products, and traditional medicines, with exposure to CPOB, CPOTB, CPKB, and CPPKRTB requirements.
- Handled deviation and customer complaint investigations, including data collection, MBR and document review, process evaluation, Root Cause Analysis (RCA), and corrective and preventive actions.
- Managed CAPA and quality processes, familiar with HULS, Change Control, product returns, Recall, and Pharmacovigilance, while monitoring action effectiveness and supporting documentation.
- Experienced in using ERP systems for quality documentation, data management, and operational monitoring, with strong analytical, problem-solving, cross-functional coordination, and attention-to-detail skills.

PT Bina San Prima – Bekasi Plant, West Java

Oct 2025

Pharmaceutical Distribution Intern

- Supported pharmaceutical distribution activities in compliance with CDOB requirements, ensuring product quality, traceability, and regulatory compliance.
- Assisted documentation control, including distribution records, invoices, supplier verification documents, and mandatory pharmacist reports.
- Involved in warehouse, logistic, invoicing activities including inventory, cold chain, temperature monitoring and storage validation for Cold Chain Products (CCP).

PT Medika Antapani – Bandung, West Java

Sep 2025

Community and Clinical Pharmacy Intern

- Provided patient counseling, medication information, dispensing, and compounding services.
- Supported medicine procurement, supplier verification, inventory management, and pharmaceutical documentation to ensure product quality, traceability, and regulatory compliance.

PT Sterling Products Indonesia (HALEON) – East Jakarta, DKI Jakarta

July – Aug 2025

Quality Control Intern

- Managed long-term and ongoing stability study data, including stability trend analysis for domestic and export products, to support product quality evaluation and regulatory compliance throughout the product lifecycle.
- Supported Quality System activities, including GMP/CPOB compliance, quality documentation, deviation management, and CAPA.
- Applied Data Integrity (ALCOA+) and Quality Risk Assessment (QRA) principles to ensure data accuracy and compliance.
- Assisted in the preparation of Validation Plans and IQ/OQ documentation for Walk-in Stability Chambers, ensuring traceability between URS and qualification documents to support compliant validation and qualification processes.

RSUP Dr Hasan Sadikin – Bandung, West Java

May – June 2025

Clinical Pharmacy Intern

- Supported hospital pharmacy operations, including prescription screening, medication dispensing, patient counseling, and drug information services in outpatient, inpatient, and emergency care settings.
- Supported pharmaceutical documentation, product verification, and medication distribution processes.

Apotek Central Bugisan – Yogyakarta, DIY

Oct 2023 – Apr 2024

Pharmaceutical Technical Staff

- Provided pharmaceutical services, including medication preparation of prescription and non-prescription medicines, while ensuring compliance with pharmacy practice standards.
- Maintained pharmacy documentation including drug order records, invoices, and inventory data.

ORGANIZATIONAL EXPERIENCE

Social Laboratory of UNU Yogyakarta

Oct 2022 – Jan 2023

Head of Event Division

- Coordinated event planning and execution, including committee management, task delegation, and event logistics to ensure successful event delivery.

PPI AIU Malaysia

2021

Part of Educational and Cultural Department

- Designing and implementing long-term and short-term work programs in the fields of education and culture.

SKILLS

- **Language:** Bahasa Indonesia (Native), English (Intermediate).
- **Practical Skills:** Good Manufacturing Practice/CPOB, Deviation, Complaint, CAPA, Investigation, Root Cause Analysis (RCA), HULS, Master Batch Record, Data Integrity (ALCOA+), Trial, documentation, SOP review and implementation.
- **Tool Skills:** Microsoft Excel, Word, PowerPoint, Canva, and Google Workspace.
- **Soft Skills:** Strong analytical, problem-solving, detail-oriented, communication, time management, organized, and able to work effectively both independently and in teams.
- **Certification and Training:** English Proficiency Test Certificate (TKBI: 523, Linguaskill Test Cambridge Assessment: B2), Pharmacist Competency Cert, Pharmacist Registration Cert (KKI), and currently actively participating in accounting cycle training.